



American Airlines Opens Grab-and-Go Lounge at JFK

Description

American Airlines is set to open a new grab-and-go lounge at New York's John F. Kennedy International Airport by the end of this year. This facility will be the airline's first new addition at the airport in over four years, as it seeks to attract more high-paying customers and close the profit gap with rivals Delta Air Lines and United Airlines.

The new lounge will cover 3,700 square feet and feature a barista bar offering hot and iced coffee, as well as a selection of hot and cold food items for travellers to take with them. In recent years, airlines have increasingly introduced these short-visit lounges to provide access for credit card holders and affluent customers, reducing congestion in larger airport clubs. United Airlines opened its first similar lounge at Denver International Airport in late 2022.

To manage capacity, airlines and credit card companies have tightened entry requirements and limited perks such as guest passes. American Airlines launched its first grab-and-go lounge, known as Provisions, at Charlotte Douglas International Airport in North Carolina last year.

At JFK, American operates from Terminal 8, which it shares with partners in the Oneworld Alliance, including Japan Airlines and British Airways. The airline has a number of high-end lounges for business and first-class travellers, which it expanded in 2022. However, American has not updated its New York facilities as much as those in other cities like Chicago and Austin.

Vocabulary List:

1. **lounge** //laʊndʒ// (noun): a comfortable room for waiting or relaxing
2. **affluent** //æfluənt// (adjective): having a lot of money; rich
3. **congestion** //kən'dʒɛstʃən// (noun): too many things or people in one place
4. **perks** //pɜːks// (noun): extra things or benefits people get
5. **capacity** //kə'pæsəti// (noun): the most that a place can hold
6. **barista** //bə'rɪstə// (noun): a person who makes and serves coffee

Comprehension Questions



Multiple Choice

1. What is the name of the new lounge American Airlines is opening at JFK Airport?
Option: Provisions
Option: Sky Lounge
Option: Grab-and-Go Lounge
Option: Terminal Lounge
2. How large will the new lounge at JFK Airport be?
Option: 2,500 square feet
Option: 3,700 square feet
Option: 4,000 square feet
Option: 5,000 square feet
3. Which airline opened a similar lounge at Denver International Airport in late 2022?
Option: Delta Air Lines
Option: United Airlines
Option: Southwest Airlines
Option: JetBlue
4. What has American Airlines aimed to achieve with the opening of the new lounge?
Option: Reduce costs
Option: Attract more high-paying customers
Option: Expand flight routes
Option: Increase staff employment
5. Which terminal does American Airlines operate from at JFK?
Option: Terminal 6
Option: Terminal 7
Option: Terminal 8
Option: Terminal 9
6. When did American Airlines launch its first grab-and-go lounge?
Option: 2021
Option: 2022
Option: 2020
Option: 2023



True-False

7. The new lounge at JFK Airport is the airline's first addition in over five years.
8. American Airlines is trying to close the profit gap with Delta Air Lines and United Airlines.
9. The new lounge will only offer hot food items for travelers.
10. Credit card holders have limited access to larger airport clubs due to new entry requirements.
11. American Airlines expanded its number of high-end lounges in 2023.
12. American Airlines shares Terminal 8 at JFK with Delta Air Lines and United Airlines.

Gap-Fill

13. American Airlines is set to open a new grab-and-go lounge at JFK Airport by the end of this year and this facility will be the airline's first new addition in over _____ years.
14. The new lounge will feature a barista bar offering hot and iced coffee, as well as a selection of _____ food items.
15. American Airlines launched its first grab-and-go lounge, known as Provisions, at _____ Douglas International Airport last year.
16. Airlines have tightened entry requirements and limited _____ such as guest passes.
17. American Airlines has not updated its New York facilities as much as those in other cities like Chicago and _____ .
18. American Airlines operates from Terminal 8, which it shares with partners in the _____ Alliance.



Answer

Multiple Choice: 1. Grab-and-Go Lounge 2. 3,700 square feet 3. United Airlines 4. Attract more high-paying customers 5. Terminal 8 6. 2022

True-False: 7. False 8. True 9. False 10. True 11. False 12. False

Gap-Fill: 13. four 14. hot and cold 15. Charlotte 16. perks 17. Austin 18. Oneworld

CATEGORY

1. Business - LEVEL4

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