

Cyberattack Disrupts U.S. Auto Dealerships

Description

Auto dealerships in the U.S. are facing major **disruptions** after a cyberattack targeted CDK Global, a key software provider for thousands of dealers. This second attack has left dealers unable to run their stores, with CDK estimating that systems may be down for several days. The company informed customers of the **incident**, leading to the temporary shutdown of most systems.

The outage has impacted dealerships across the U.S. and Canada, forcing some to resort to **manual processes**. AutoNation Inc. and other **dealership** groups saw a drop in shares due to the situation. CDK is one of the few companies offering dealership management systems, along with Reynolds & Reynolds and Dealertrack. Dealers reported varying degrees of impact, with some unaffected while others faced disruptions.

Dealership managers expressed **frustration** over the lack of communication from CDK and the **implications** on their business. The National Automobile Dealers Association is seeking more information on the cyber incident. CDK, previously owned by Automatic Data Processing Inc., is now in the process of being acquired by Brookfield Business Partners.

As dealerships struggle to adapt to the outage, the industry is bracing for potential long-term effects. Customers may experience delays in transactions and other services until CDK's systems are fully operational again.

Vocabulary List

- 1. **Disruptions** /d?s?r?p??nz/ (noun): Disturbances that interrupt an event, activity, or process.
- 2. **Manual processes** /?mænju?l ?pr???s?s?z/ (noun): Tasks that are performed by hand rather than by automated means.
- 3. **Dealership** /?di?l?r??p/ (noun): A business authorized to sell a specific product, typically cars.
- 4. **Implications** /??mpl??ke???nz/ (noun): The possible effects or results of an action or a decision.
- 5. **Frustration** /fr??stre???n/ (noun): The feeling of being upset or annoyed due to inability to change or achieve something.
- 6. **Incident** /??ns?d?nt/ (noun): An event or occurrence, especially one that is unusual or important.

Vocabulary List:

- 1. **Disruptions** /dɪsˈrʌpʃənz/ (noun): Disturbances that interrupt an event activity or process.
- 2. Implications /ˌɪmplɪ'keɪʃənz/ (noun): The possible effects or results of an action or a decision.
- 3. **Frustration** /frns'treɪʃən/ (noun): The feeling of being upset or annoyed due to inability to change or achieve something.



- 4. Manual processes /'mæn.ju.əl 'pra:.sesɪz/ (noun): Tasks that are performed by hand rather than by automated means.
- 5. Cyberattack /'saɪbərəˌtæk/ (noun): An attempt to damage or disrupt a computer network or system.
- 6. Outage /'av.tidʒ/ (noun): A period when a service such as electricity or internet is not available.

Comprehension Questions

Multiple Choice

1. What is the main reason for the disruptions faced by auto dealerships in the U.S.?

Option: Supply chain issues

Option: Cyberattack on CDK Global

Option: Natural disasters Option: Economic recession

NEWS.COM 2. Which company is in the process of acquiring CDK?

Option: Reynolds & Reynolds

Option: Dealertrack

Option: Brookfield Business Partners

Option: AutoNation Inc.

3. What did some dealerships resort to due to the outage?

Option: Reducing prices Option: Hiring more staff

Option: Implementing manual processes

Option: Expanding their services

4. Which group saw a drop in shares as a result of the situation?

Option: CDK Global employees

Option: Customers

Option: Automobile manufacturers

Option: AutoNation Inc. and other dealership groups

5. What organization is seeking more information on the cyber incident?

Option: National Automobile Dealers Association

Option: United Auto Workers Union

Option: Federal Reserve



Option: U.S. Department of Transportation

6. Which company is mentioned as one of the few offering dealership management systems?

Option: Amazon
Option: Microsoft

Option: Reynolds & Reynolds

Option: Apple

Answer

Multiple Choice: 1. Cyberattack on CDK Global 2. Brookfield Business Partners 3. Implementing manual processes 4. AutoNation Inc. and other dealership groups 5. National Automobile Dealers Association 6. Reynolds & Reynolds

Vocabulary quizzes

Multiple Choice (Select the Correct answer for each question.)

1. What do individuals make to fulfill their responsibilities?

Option: Secured

Option: Commitments

Option: Seeking Option: Pioneer

2. Which investment tool tracks an index a commodity or a basket of assets?

Option: ETFs

Option: Overstaffing Option: Aspects Option: Distinct

3. What refers to the capacity to endure in a changing environment?

Option: Bullish

Option: Sustainability Option: Challenging Option: Temporal

4. What are economic resources that are expected to produce benefits in the future?

Option: Lackluster Option: Subscribers Option: Assets

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Option: Devices	
5. What means to work jointly on an activity or project? Option: Disturbances Option: Exclusive Option: Collaborate Option: Estimating	
6. Which term describes something lasting for only a limited period? Option: Transparent Option: Optimistic Option: Temporary Option: Monitor	
7. Which word describes someone or something famous and well-known? Option: Renowned Option: Impact Option: Seeking Option: Analysts	
8. What means to observe and check the progress or quality of something? Option: Monitor Option: Extravaganza Option: Challenging Option: Commitments	
9. What term means limited to a specific person or group? Option: Secured Option: Inflows Option: Exclusive Option: Adapt	
10. What is the act of trying to find or get something?	

Option: Seeking Option: Impact Option: ETFs Option: Pioneer

$\mbox{\sc Gap-Fill}$ ($\mbox{\sc Fill}$ in the blanks with the correct word from the vocabulary list.)

11. To keep the data safe the company	the network with advanced encryption.
12. The two departments agreed to	on the new marketing campaign to enhance



synergy.		
13. The recent policy change had a significant	on the company's profitability.	
14. The successful product launch resulted in incre	eased of capital to the business.	
15. Financial predicted a	rise in the stock market based on the latest trends.	
16. Despite challenges the team remained	about achieving their project goals.	
17. The company organized an end-of-year	to celebrate its success with	
employees and clients.		
18. The company's policy is to maintain a	approach in all its dealings with	
stakeholders.		
19. Elon Musk is known as a technological	due to his innovative projects.	
20. The new project presented a	task that required the team to think creatively.	
Matching Sentences (Match each definition	to the correct word from the vocabulary list.)	
21. It is essential to the progress of the project to ensure timely completion.		
22. The unexpected power outage caused various in the manufacturing process.		
23. The company's performance in the last quarter was compared to previous years.		
24. In a rapidly changing market businesses need to to new trends to stay competitive.		
25. Accurate cost is crucial for effective budget planning in a project.		
26. The company is currently new investment opportunities to diversify its portfolio.		
27. Real estate and company stocks are examples of financial that hold value.		
28. Investors are feeling about the market's growth potential in the upcoming quarter.		
29. The award-winning chef is for his culinary skills and innovative dishes.		



30. Companies are increasingly focusing on to contribute positively to society and the environment.

Answer

Multiple Choice: 1. Commitments 2. ETFs 3. Sustainability 4. Assets 5. Collaborate 6. Temporary 7.

Renowned 8. Monitor 9. Exclusive 10. Seeking

Gap-Fill: 11. Secured 12. Collaborate 13. Impact 14. Inflows 15. Analysts 16. Optimistic 17. Extravaganza

18. Transparent 19. Pioneer 20. Challenging

Matching sentence: 1. Monitor 2. Disturbances 3. Lackluster 4. Adapt 5. Estimating 6. Seeking 7. Assets

8. Bullish 9. Renowned 10. Corporate Responsibility

CATEGORY

1. Business - LEVEL3

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