



Cyberattack Disrupts U.S. Auto Dealerships

Description

Auto dealerships in the U.S. are facing major **disruptions** after a cyberattack targeted CDK Global, a key software provider for thousands of dealers. This second attack has left dealers unable to run their stores, with CDK estimating that systems may be down for several days. The company informed customers of the **incident**, leading to the temporary shutdown of most systems.

The outage has impacted dealerships across the U.S. and Canada, forcing some to resort to **manual processes**. AutoNation Inc. and other **dealership** groups saw a drop in shares due to the situation. CDK is one of the few companies offering dealership management systems, along with Reynolds & Reynolds and Dealertrack. Dealers reported varying degrees of impact, with some unaffected while others faced disruptions.

Dealership managers expressed **frustration** over the lack of communication from CDK and the **implications** on their business. The National Automobile Dealers Association is seeking more information on the cyber incident. CDK, previously owned by Automatic Data Processing Inc., is now in the process of being acquired by Brookfield Business Partners.

As dealerships struggle to adapt to the outage, the industry is bracing for potential long-term effects. Customers may experience delays in transactions and other services until CDK's systems are fully operational again.

Vocabulary List

1. **Disruptions** /dɪsˈrʌpʃnz/ (noun): Disturbances that interrupt an event, activity, or process.
2. **Manual processes** /ˈmænjuəl ˈprɒsɪsɪz/ (noun): Tasks that are performed by hand rather than by automated means.
3. **Dealership** /ˈdiːlɪrʃp/ (noun): A business authorized to sell a specific product, typically cars.
4. **Implications** /ˈɪmplɪˈkeɪʃnz/ (noun): The possible effects or results of an action or a decision.
5. **Frustration** /frʌsˈtreɪʃn/ (noun): The feeling of being upset or annoyed due to inability to change or achieve something.
6. **Incident** /ˈɪnsɪdnt/ (noun): An event or occurrence, especially one that is unusual or important.

Vocabulary List:

1. **Disruptions** /dɪsˈrʌpʃnz/ (noun): Disturbances that interrupt an event activity or process.
2. **Implications** /ˈɪmplɪˈkeɪʃnz/ (noun): The possible effects or results of an action or a decision.
3. **Frustration** /frʌsˈtreɪʃn/ (noun): The feeling of being upset or annoyed due to inability to change or achieve something.



4. **Manual processes** /'mæn.ju.əl 'prɑ:.sesɪz/ (noun): Tasks that are performed by hand rather than by automated means.
5. **Cyberattack** /'saɪbərə,tæk/ (noun): An attempt to damage or disrupt a computer network or system.
6. **Outage** /'aʊ.tɪdʒ/ (noun): A period when a service such as electricity or internet is not available.

Comprehension Questions

Multiple Choice

1. What is the main reason for the disruptions faced by auto dealerships in the U.S.?

Option: Supply chain issues
Option: Cyberattack on CDK Global
Option: Natural disasters
Option: Economic recession

2. Which company is in the process of acquiring CDK?

Option: Reynolds & Reynolds
Option: Dealertrack
Option: Brookfield Business Partners
Option: AutoNation Inc.

3. What did some dealerships resort to due to the outage?

Option: Reducing prices
Option: Hiring more staff
Option: Implementing manual processes
Option: Expanding their services

4. Which group saw a drop in shares as a result of the situation?

Option: CDK Global employees
Option: Customers
Option: Automobile manufacturers
Option: AutoNation Inc. and other dealership groups

5. What organization is seeking more information on the cyber incident?

Option: National Automobile Dealers Association
Option: United Auto Workers Union
Option: Federal Reserve



Option: U.S. Department of Transportation

6. Which company is mentioned as one of the few offering dealership management systems?

Option: Amazon

Option: Microsoft

Option: Reynolds & Reynolds

Option: Apple

Answer

Multiple Choice: 1. Cyberattack on CDK Global 2. Brookfield Business Partners 3. Implementing manual processes 4. AutoNation Inc. and other dealership groups 5. National Automobile Dealers Association 6. Reynolds & Reynolds

Vocabulary quizzes

Multiple Choice (Select the Correct answer for each question.)

1. What do individuals make to fulfill their responsibilities?

Option: Secured

Option: Commitments

Option: Seeking

Option: Pioneer

2. Which investment tool tracks an index a commodity or a basket of assets?

Option: ETFs

Option: Overstaffing

Option: Aspects

Option: Distinct

3. What refers to the capacity to endure in a changing environment?

Option: Bullish

Option: Sustainability

Option: Challenging

Option: Temporal

4. What are economic resources that are expected to produce benefits in the future?

Option: Lackluster

Option: Subscribers

Option: Assets



Option: Devices

5. What means to work jointly on an activity or project?

Option: Disturbances

Option: Exclusive

Option: Collaborate

Option: Estimating

6. Which term describes something lasting for only a limited period?

Option: Transparent

Option: Optimistic

Option: Temporary

Option: Monitor

7. Which word describes someone or something famous and well-known?

Option: Renowned

Option: Impact

Option: Seeking

Option: Analysts

8. What means to observe and check the progress or quality of something?

Option: Monitor

Option: Extravaganza

Option: Challenging

Option: Commitments

9. What term means limited to a specific person or group?

Option: Secured

Option: Inflows

Option: Exclusive

Option: Adapt

10. What is the act of trying to find or get something?

Option: Seeking

Option: Impact

Option: ETFs

Option: Pioneer

Gap-Fill (Fill in the blanks with the correct word from the vocabulary list.)

11. To keep the data safe the company _____ the network with advanced encryption.

12. The two departments agreed to _____ on the new marketing campaign to enhance



synergy.

13. The recent policy change had a significant _____ on the company's profitability.
14. The successful product launch resulted in increased _____ of capital to the business.
15. Financial _____ predicted a rise in the stock market based on the latest trends.
16. Despite challenges the team remained _____ about achieving their project goals.
17. The company organized an end-of-year _____ to celebrate its success with employees and clients.
18. The company's policy is to maintain a _____ approach in all its dealings with stakeholders.
19. Elon Musk is known as a technological _____ due to his innovative projects.
20. The new project presented a _____ task that required the team to think creatively.

Matching Sentences (Match each definition to the correct word from the vocabulary list.)

21. It is essential to the progress of the project to ensure timely completion.
22. The unexpected power outage caused various in the manufacturing process.
23. The company's performance in the last quarter was compared to previous years.
24. In a rapidly changing market businesses need to to new trends to stay competitive.
25. Accurate cost is crucial for effective budget planning in a project.
26. The company is currently new investment opportunities to diversify its portfolio.
27. Real estate and company stocks are examples of financial that hold value.
28. Investors are feeling about the market's growth potential in the upcoming quarter.
29. The award-winning chef is for his culinary skills and innovative dishes.



30. Companies are increasingly focusing on to contribute positively to society and the environment.

Answer

Multiple Choice: 1. Commitments 2. ETFs 3. Sustainability 4. Assets 5. Collaborate 6. Temporary 7. Renowned 8. Monitor 9. Exclusive 10. Seeking

Gap-Fill: 11. Secured 12. Collaborate 13. Impact 14. Inflows 15. Analysts 16. Optimistic 17. Extravaganza 18. Transparent 19. Pioneer 20. Challenging

Matching sentence: 1. Monitor 2. Disturbances 3. Lackluster 4. Adapt 5. Estimating 6. Seeking 7. Assets 8. Bullish 9. Renowned 10. Corporate Responsibility

CATEGORY

1. Business - LEVEL3

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