



Co-op to Fully Stock Shelves This Weekend!

Description

Co-op customers should notice more products on the shelves starting this weekend. The company announced that it is restarting its online ordering system for suppliers after dealing with a cyber-attack.

This cyber-attack caused problems with payments and led to many products being out of stock in stores. It also compromised the data of customers and staff.

The attackers, connected to a cybercrime group called DragonForce, say they also attacked Marks and Spencer (M&S) and attempted to hack Harrods earlier this month.

Co-op is bringing its systems back online carefully to ensure safety. Earlier this month, cyber criminals tried to extort money from Co-op, and the company shut down some IT systems to limit the damage. This action caused major delivery disruptions.

Shoppers have posted pictures showing empty shelves, especially in rural areas where Co-op might be the only large grocery store.

Co-op is working to improve stock levels both in stores and online. All payment systems are now functioning again. In a statement, the company thanked its staff, partners, and suppliers for their support.

However, experts warn that the effects of this cyber-attack will last for a while. They say rebuilding trust with customers can be difficult, and people may hesitate to share personal information in the future.

Vocabulary List:

1. **Cyber-attack** /'saɪ.bər ə,tæk/ (noun): An attempt to damage or disrupt a computer network or system.
2. **Compromised** /'kɒmprəmaɪzd/ (verb): Made vulnerable to attack or danger.
3. **Extort** /ɪk'stɔːrt/ (verb): To obtain something especially money through force or threats.
4. **Disruptions** /dɪs'rʌpʃənz/ (noun): Interruptions that prevent an event organization or process from continuing normally.
5. **Rural** /'rʊə.rəl/ (adjective): Relating to the countryside rather than the town.
6. **Stock levels** /stɒk 'levəlz/ (noun): The amount of products or goods available for sale.

Comprehension Questions



Multiple Choice

1. Who announced the restarting of the online ordering system for suppliers after the cyber-attack?
Option: DragonForce
Option: Marks and Spencer (M&S)
Option: Harrods
Option: Co-op
2. Which cybercrime group was connected to the attackers?
Option: Black Hat
Option: DragonForce
Option: Anonymous
Option: Legion of Doom
3. What caused major delivery disruptions for Co-op?
Option: System upgrade
Option: Payment issues
Option: Cyber-attack
Option: Product recall
4. Where did shoppers post pictures showing empty shelves?
Option: Online forums
Option: Social media
Option: Company website
Option: TV commercials
5. Which systems are now functioning again according to Co-op?
Option: IT systems
Option: Delivery systems
Option: Payment systems
Option: Supply chain systems
6. What do experts warn will be difficult after the cyber-attack?
Option: Increasing sales
Option: Building new stores
Option: Rebuilding customer trust
Option: Launching new products



True-False

7. The cyber-attack led to out-of-stock products in Co-op stores.
8. Marks and Spencer (M&S) was not impacted by the cyber-attack.
9. Co-op shut down some IT systems to prevent the cyber-attack.
10. Customers praised Co-op for their handling of the cyber-attack.
11. Rebuilding trust with customers is expected to be easy after the cyber-attack.
12. Co-op is the only large grocery store in urban areas.

Gap-Fill

13. The cyber-attack caused problems with _____ and led to many products being out of stock in stores.
14. Co-op is bringing its systems back online carefully to ensure _____.
15. Earlier this month, cyber criminals tried to extort money from Co-op, so the company shut down some _____ systems to limit the damage.
16. Shoppers have posted pictures showing empty shelves, especially in _____ areas where Co-op might be the only large grocery store.
17. Experts warn that the effects of this cyber-attack will last for a while and say rebuilding trust with customers can be _____.
18. Co-op thanked its _____ for their support in a statement regarding the cyber-attack.

Answer

Multiple Choice: 1. Co-op 2. DragonForce 3. Cyber-attack 4. Social media 5. Payment systems 6. Rebuilding customer trust



True-False: 7. True 8. False 9. True 10. False 11. False 12. False

Gap-Fill: 13. payments 14. safety 15. IT 16. rural 17. difficult 18. staff

Vocabulary quizzes

Multiple Choice (Select the Correct answer for each question.)

1. What is a malicious attempt to disrupt damage or gain unauthorized access to computer systems networks or devices?

- Option: Hacktivism
- Option: Cyber-attack
- Option: Phishing
- Option: Ransomware

2. What refers to the amount of inventory a business holds at a given point in time?

- Option: Revenue stream
- Option: Sales forecast
- Option: Production capacity
- Option: Stock levels

3. Which term describes areas located outside of cities and towns?

- Option: Urban
- Option: Rural
- Option: Suburban
- Option: Metropolitan

4. What are the subjective indications of a condition that a person may be experiencing?

- Option: Syndromes
- Option: Prognosis
- Option: Symptoms
- Option: Diagnosis

5. Which process involves the production of goods through the use of labor machines tools and chemical or biological processing?

- Option: Farming
- Option: Construction
- Option: Logistics
- Option: Manufacturing

6. Which neurological condition is characterized by recurrent moderate to severe headaches often



accompanied by auras?

- Option: Migraine
- Option: Anxiety
- Option: Depression
- Option: Epilepsy

7. Which term refers to the quality of being exact and accurate in details?

- Option: Adaptability
- Option: Precision
- Option: Redundancy
- Option: Flexibility

8. Who are the individuals or entities that purchase a product or service?

- Option: Vendors
- Option: Consumers
- Option: Investors
- Option: Customers

9. What are rewards or benefits that encourage certain actions or behavior?

- Option: Fines
- Option: Subsidies
- Option: Incentives
- Option: Penalties

10. What are favorable circumstances or chances for advancement or progress?

- Option: Challenges
- Option: Hurdles
- Option: Obstacles
- Option: Opportunities

Gap-Fill (Fill in the blanks with the correct word from the vocabulary list.)

- 11. _____ in the supply chain can lead to delays in fulfilling customer orders.
- 12. She felt deeply _____ by her closest friend's actions.
- 13. Taking the necessary _____ can help prevent accidents in the workplace.
- 14. The criminal attempted to _____ money from the victim by threatening harm.
- 15. The data breach _____ sensitive information of thousands of users.



16. The sudden change in policy caused _____ among the employees.
17. Various _____ are available for managing chronic medical conditions.
18. The new product was heavily _____ for its poor quality.
19. The _____ system in the inner ear helps maintain balance and spatial orientation.
20. The artist's work captured the _____ of the human condition.
21. Government _____ are often provided to support specific industries or sectors.

Matching Sentences (Match each definition to the correct word from the vocabulary list.)

22. Unexpected events or breakdowns in the supply chain can lead to delays in fulfilling customer orders.
23. A deliberate and malicious attempt to compromise computer systems or networks for various purposes.
24. Individuals or entities who purchase goods or services from a business or organization.
25. The process of producing goods using various resources and technologies.
26. Favorable circumstances or situations that can lead to progress or success.
27. The quality of being accurate and exact in detailed work or measurements.
28. The amount of inventory or goods that a company holds at a specific point in time.
29. A neurological condition characterized by intense headaches often accompanied by other symptoms.
30. Rewards or benefits offered to encourage specific actions or behaviors.
31. Subjective indications of a medical condition experienced by an individual.

Answer

Multiple Choice: 1. Cyber-attack 2. Stock levels 3. Rural 4. Symptoms 5. Manufacturing 6. Migraine 7. Precision 8. Customers 9. Incentives 10. Opportunities

Gap-Fill: 11. Disruptions 12. Betrayed 13. Precaution 14. Extort 15. Compromised 16. Confusion 17. Treatments 18. Criticized 19. Vestibular 20. Sensitivity 21. Subsidies

Matching sentence: 1. Disruptions



2. Cyber-attack 3. Customers 4. Manufacturing 5. Opportunities 6. Precision 7. Stock levels 8. Migraine
9. Incentives 10. Symptoms

CATEGORY

1. Sci/Tech - LEVEL3

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Author

aimeeyoung99

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