

Co-op to Fully Stock Shelves This Weekend!

Description

Co-op customers should notice more products on the shelves starting this weekend. The company announced that it is restarting its online ordering system for suppliers after dealing with a cyber-attack.

This cyber-attack caused problems with payments and led to many products being out of stock in stores. It also compromised the data of customers and staff.

The attackers, connected to a cybercrime group called DragonForce, say they also attacked Marks and Spencer (M&S) and attempted to hack Harrods earlier this month.

Co-op is bringing its systems back online carefully to ensure safety. Earlier this month, cyber criminals tried to extort money from Co-op, and the company shut down some IT systems to limit the damage. This action caused major delivery disruptions.

Shoppers have posted pictures showing empty shelves, especially in rural areas where Co-op might be the only large grocery store.

Co-op is working to improve stock levels both in stores and online. All payment systems are now functioning again. In a statement, the company thanked its staff, partners, and suppliers for their support.

However, experts warn that the effects of this cyber-attack will last for a while. They say rebuilding trust with customers can be difficult, and people may hesitate to share personal information in the future.

Vocabulary List:

- Cyber-attack /'sai.bər əˌtæk/ (noun): An attempt to damage or disrupt a computer network or system.
- 2. Compromised /'kpmprəmaizd/ (verb): Made vulnerable to attack or danger.
- 3. Extort /ɪk/stɔ:rt/ (verb): To obtain something especially money through force or threats.
- 4. **Disruptions** /dɪsˈrʌpʃənz/ (noun): Interruptions that prevent an event organization or process from continuing normally.
- 5. **Rural** /ˈrʊə.rəl/ (adjective): Relating to the countryside rather than the town.
- 6. Stock levels /stpk 'lɛvəlz/ (noun): The amount of products or goods available for sale.

Comprehension Questions



Multiple Choice

1. Who announced the restarting of the online ordering system for suppliers after the cyber-attack?

Option: DragonForce

Option: Marks and Spencer (M&S)

Option: Harrods Option: Co-op

2. Which cybercrime group was connected to the attackers?

Option: Black Hat Option: DragonForce Option: Anonymous Option: Legion of Doom

3. What caused major delivery disruptions for Co-op?

Option: System upgrade Option: Payment issues Option: Cyber-attack Option: Product recall

NEWS.COM 4. Where did shoppers post pictures showing empty shelves?

Option: Online forums Option: Social media Option: Company website Option: TV commercials

5. Which systems are now functioning again according to Co-op?

Option: IT systems

Option: Delivery systems Option: Payment systems Option: Supply chain systems

6. What do experts warn will be difficult after the cyber-attack?

Option: Increasing sales Option: Building new stores

Option: Rebuilding customer trust Option: Launching new products



True-False

- 7. The cyber-attack led to out-of-stock products in Co-op stores.
- 8. Marks and Spencer (M&S) was not impacted by the cyber-attack.
- 9. Co-op shut down some IT systems to prevent the cyber-attack.
- 10. Customers praised Co-op for their handling of the cyber-attack.
- 11. Rebuilding trust with customers is expected to be easy after the cyber-attack.
- 12. Co-op is the only large grocery store in urban areas.

Gap-Fill

13. The cyber-attack caused problems with and led to many products being out
stock in stores.
14. Co-op is bringing its systems back online carefully to ensure
15. Earlier this month, cyber criminals tried to extort money from Co-op, so the company shut down some
systems to limit the damage.
16. Shoppers have posted pictures showing empty shelves, especially in areas
where Co-op might be the only large grocery store.
17. Experts warn that the effects of this cyber-attack will last for a while and say rebuilding trust with
customers can be
18. Co-op thanked its for their support in a statement regarding the cyber-attack

Answer

Multiple Choice: 1. Co-op 2. DragonForce 3. Cyber-attack 4. Social media 5. Payment systems 6. Rebuilding customer trust



True-False: 7. True 8. False 9. True 10. False 11. False 12. False

Gap-Fill: 13. payments 14. safety 15. IT 16. rural 17. difficult 18. staff

Vocabulary quizzes

Multiple Choice (Select the Correct answer for each question.)

1. What is a malicious attempt to disrupt damage or gain unauthorized access to computer systems networks or devices?

Option: Hacktivism Option: Cyber-attack Option: Phishing Option: Ransomware

2. What refers to the amount of inventory a business holds at a given point in time? NEWS.CO

Option: Revenue stream Option: Sales forecast

Option: Production capacity

Option: Stock levels

3. Which term describes areas located outside of cities and towns?

Option: Urban Option: Rural Option: Suburban Option: Metropolitan

4. What are the subjective indications of a condition that a person may be experiencing?

Option: Syndromes Option: Prognosis Option: Symptoms Option: Diagnosis

5. Which process involves the production of goods through the use of labor machines tools and chemical or biological processing?

Option: Farming Option: Construction **Option: Logistics** Option: Manufacturing

6. Which neurological condition is characterized by recurrent moderate to severe headaches often



accompanied by auras?	
Option: Migraine	
Option: Anxiety	
Option: Depression	
Option: Epilepsy	
7. Which term refers to the	quality of being exact and accurate in details?
Option: Adaptability	
Option: Precision	
Option: Redundancy	
Option: Flexibility	
8. Who are the individuals o	r entities that purchase a product or service?
Option: Vendors	
Option: Consumers	
Option: Investors	
Option: Customers	
9 What are rewards or hene	efits that encourage certain actions or behavior?
	efits that encourage certain actions or behavior?
Option: Fines Option: Subsidies	
Option: Incentives	
Option: Penalties	
Option. Fendicies	
10. What are favorable circu	imstances or chances for advancement or progress?
Option: Challenges	
Option: Hurdles	
Option: Obstacles	
Option: Opportunities	
Gap-Fill (Fill in the blank	ks with the correct word from the vocabulary list.)
11	_ in the supply chain can lead to delays in fulfilling customer orders.
	and the supply chain can lead to delays in familing eastomer orders.
12. She felt deeply	by her closest friend's actions.
13. Taking the necessary	can help prevent accidents in the workplace.
14. The criminal attempted	to money from the victim by threatening harm
15. The data breach	sensitive information of thousands of users.



16. The sudden change in policy cause	ed among the employees.		
17. Various	are available for managing chronic medical conditions.		
18. The new product was heavily	for its poor quality.		
19. The syst	em in the inner ear helps maintain balance and spatial orientation.		
20. The artist's work captured the	of the human condition.		
21. Government	are often provided to support specific industries or sectors.		
Matching Sentences (Match each definition to the correct word from the vocabulary list.)			
22. Unexpected events or breakdow	ns in the supply chain can lead to delays in fulfilling customer orders.		
23. A deliberate and malicious attempt to compromise computer systems or networks for various purposes.			
24. Individuals or entities who purchase goods or services from a business or organization.			
25. The process of producing goods using various resources and technologies.			
26. Favorable circumstances or situations that can lead to progress or success.			
27. The quality of being accurate and exact in detailed work or measurements.			
28. The amount of inventory or goods that a company holds at a specific point in time.			
29. A neurological condition characterized by intense headaches often accompanied by other symptoms.			
30. Rewards or benefits offered to encourage specific actions or behaviors.			
31. Subjective indications of a medical condition experienced by an individual.			

Answer

 $\textbf{Multiple Choice:} \ 1. \ \textbf{Cyber-attack 2. Stock levels 3. Rural 4. Symptoms 5. Manufacturing 6. Migraine 7.}$

Precision 8. Customers 9. Incentives 10. Opportunities

Gap-Fill: 11. Disruptions 12. Betrayed 13. Precaution 14. Extort 15. Compromised 16. Confusion 17.

Treatments 18. Criticized 19. Vestibular 20. Sensitivity 21. Subsidies

Matching sentence: 1. Disruptions



2. Cyber-attack 3. Customers 4. Manufacturing 5. Opportunities 6. Precision 7. Stock levels 8. Migraine

9. Incentives 10. Symptoms

CATEGORY

1. Sci/Tech - LEVEL3

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