



Delta's New LAX Lounge: Exclusive, Smart, and Unbeatable!

Description

Delta Air Lines has created a special lounge for its most loyal customers, called the Delta One Lounge at LAX. This lounge offers a unique and luxurious experience that is different from the typical airport chaos. The lounge is designed to cater to travelers who expect more from their airport experience.

Delta One customers have access to a separate check-in area and private security checkpoint, making their journey through the airport quick and seamless. The lounge itself is beautifully designed and offers personalized service to each guest. Instead of a typical airport buffet, guests can enjoy hand-crafted drinks and gourmet food options.

Delta's focus on hospitality and high-quality service sets the Delta One Lounge apart from other airport lounges. The airline aims to provide a premium experience for its most valuable customers, who are willing to pay extra for this level of service.

Overall, Delta has succeeded in creating a high-touch experience that caters to the needs of discerning travelers. By prioritizing customer experience and delivering on their promise of premium service, Delta has established itself as a top choice for travelers seeking a more personalized and luxurious travel experience.

Vocabulary List:

1. **Lounge** /laʊndʒ/ (noun): A public room or area for waiting or relaxation.
2. **Experience** /ɪk'spiəri.əns/ (noun): The process of having something happen to you or of being influenced by it.
3. **Hospitality** /ˌhɒs.pɪ'tæl.i.ti/ (noun): The friendly and generous reception and entertainment of guests.
4. **Gourmet** /'ɡʊr.meɪ/ (adjective): Of a kind suitable for a gourmet; high quality sophisticated.
5. **Discerning** /dɪ'sɜːn.ɪŋ/ (adjective): Showing good judgment especially about style and quality.
6. **Premium** /'priː.mi.əm/ (adjective): Of higher quality than standard or average.

Vocabulary quizzes

Multiple Choice (Select the Correct answer for each question.)

1. Which type of speech aims to convince the audience to adopt a certain belief or take a specific action?

Option: Persuasive
Option: Performance
Option: Confidence



Option: Anxiety

2. Which term refers to new methods ideas or products that bring about positive change or improvement?

Option: Layoff

Option: Staggering

Option: Machinists

Option: Innovations

3. What is the type of stress that can be positive motivating and lead to personal growth?

Option: Affluent

Option: Disparities

Option: Eustress

Option: Necessities

4. What type of factory produces batteries at a large scale such as those used in electric vehicles?

Option: Environmentally

Option: Impending

Option: Layoff

Option: Gigafactory

5. Which term is used to describe a high-quality luxury product or service that commands a higher price?

Option: Struggling

Option: Staggering

Option: Premium

Option: Machinists

6. Which term refers to a feeling of worry nervousness or unease about something with an uncertain outcome?

Option: Persuasive

Option: Performance

Option: Confidence

Option: Anxiety

7. What are difficulties or obstacles that are faced on the path to achieving a goal or success?

Option: Eustress

Option: Affluent

Option: Disparities

Option: Challenges

8. Which term describes practices or actions that are friendly or safe for the natural world?

Option: Gourmet

Option: Discerning

Option: Environmentally



Option: Impending

9. What term describes having a great deal of money or wealth?

Option: Premium

Option: Struggling

Option: Affluent

Option: Staggering

10. Which term refers to the process of making or manufacturing goods on a large scale?

Option: Machinists

Option: Production

Option: Lounge

Option: Experience

Gap-Fill (Fill in the blanks with the correct word from the vocabulary list.)

11. _____ is the belief in oneself and one's ability to succeed.

12. Prices that have been adjusted for _____ changes account for the impact of rising prices over time.

13. The sense of an _____ crisis caused widespread concern among the population.

14. The company announced a massive _____ that would affect hundreds of employees.

15. Despite _____ in the market the company remained determined to stay afloat.

16. The amount of revenue generated by the new product was truly _____.

17. Skilled _____ were essential in ensuring the proper function of the factory equipment.

18. Having prior _____ in the field made her a valuable asset to the team.

19. The hotel was renowned for its exceptional _____ and top-notch service.

20. The restaurant prided itself on serving only the finest _____ dishes to its discerning



customers.

Matching Sentences (Match each definition to the correct word from the vocabulary list.)

21. The anticipation of an upcoming promotion created a positive form of stress that motivated the employees to perform better.
22. The company's success was heavily dependent on the of its customers to choose their brand over competitors.
23. Electric vehicles often use batteries that contain as a key component for energy storage.
24. The hotel catered to a clientele who had high expectations for quality and service.
25. The market remained positive despite the recent economic downturn.
26. The company's ambitious expansion plans put it on a growth that would see it enter new markets.
27. The looming deadline caused a sense of among the team members as they rushed to complete the project.
28. Overcoming the various in the industry required innovative solutions and a determined mindset.
29. The dark clouds on the horizon gave a sense of doom as a storm approached.
30. The luxury brand offered a service that catered to clients seeking exclusivity and top-notch quality.

Answer

Multiple Choice: 1. Persuasive 2. Innovations 3. Eustress 4. Gigafactory 5. Premium 6. Anxiety 7. Challenges 8. Environmentally 9. Affluent 10. Production

Gap-Fill: 11. Confidence 12. Inflation-adjusted 13. Impending 14. Layoff 15. Struggling 16. Staggering 17. Machinists 18. Experience 19. Hospitality 20. Gourmet

Matching sentence: 1. Eustress 2. Reliance 3. Lithium 4. Discerning 5. Sentiment 6. Trajectory 7. Anxiety 8. Challenges 9. Impending 10. Premium

CATEGORY

1. Business - LEVEL3

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