



Financial Times Clarifies AWS, Kiro and AI Report

Description

Amazon responded to claims made by the Financial Times about a service interruption in its Amazon Web Services (AWS) last December. The company clarified that the problem was due to user error, specifically misconfigured access controls, and was not caused by artificial intelligence (AI), as stated in the report.

The disruption was minor and affected only the AWS Cost Explorer, a tool that helps users manage their AWS costs. This incident occurred in one of AWS's 39 regions worldwide and did not impact other services like computing, storage, or AI technology. Amazon mentioned that no customers reported issues during this time.

To prevent similar events in the future, Amazon has introduced new safeguards. These include mandatory peer reviews for changes in production access. Although misconfigured access controls can happen with any development tool, Amazon values learning from these incidents to improve security.

Moreover, Amazon highlighted its long-standing Correction of Error (COE) process, which helps the company review and learn from operational incidents. The company ensures that even minor incidents are reviewed to improve their services and avoid larger issues later on. Lastly, Amazon denied any claims regarding a second service impact affecting AWS, asserting that these claims were completely false.

Vocabulary List:

1. **Interruption** /,ɪn.tə'rʌp.ʃən/ (noun): A break in the continuity of something.
2. **Misconfigured** /,mɪs.kən'fɪg.jʊəd/ (adjective): Incorrectly set up or arranged often referring to software or systems.
3. **Safeguards** /'seɪfgɑ:rdz/ (noun): Measures taken to protect something from harm or damage.
4. **Operational** /,ɒp.ə'reɪ.ʃən.əl/ (adjective): Related to the operation or functioning of a system or organization.
5. **Security** /sɪ'kjʊr.ɪ.ti/ (noun): The state of being free from danger or threat.
6. **Claims** /kleɪmz/ (noun): Statements that something is true typically without providing evidence.

Comprehension Questions

Multiple Choice



1. What caused the service interruption in AWS reported by the Financial Times?

- Option: Artificial intelligence malfunction
- Option: User error
- Option: Network failure
- Option: Data center outage

2. Which tool was specifically affected by the incident?

- Option: AWS Cost Explorer
- Option: AWS Lambda
- Option: Amazon S3
- Option: AWS CloudTrail

3. How many regions does AWS have worldwide?

- Option: 29
- Option: 39
- Option: 49
- Option: 59

4. What new safeguard has Amazon introduced?

- Option: Enhanced encryption
- Option: Mandatory peer reviews
- Option: AI monitoring
- Option: Automated incident response

5. Did any customers report issues during the service interruption?

- Option: Yes
- Option: No
- Option: Only a few
- Option: It's unclear

6. What does the Correction of Error (COE) process help Amazon with?

- Option: Increasing profits
- Option: Learning from operational incidents
- Option: Marketing strategies
- Option: Expanding services

True-False



7. The service interruption affected all AWS services.
8. The disruption was caused by artificial intelligence.
9. Amazon has no process for reviewing incidents.
10. The incident occurred in one of AWS's 39 regions.
11. Misconfigured access controls can occur with any development tool.
12. Amazon acknowledged that there was a second service impact reported.

Gap-Fill

13. The problem was due to user error, specifically misconfigured access controls, and was not caused by _____ technology.
14. The disruption affected only the AWS Cost Explorer, a tool that helps users manage their AWS _____ .
15. Amazon has introduced mandatory peer reviews for changes in _____ access.
16. Amazon denied claims regarding a _____ service impact affecting AWS.
17. The company ensures even minor incidents are reviewed to improve their _____ .
18. Amazon values learning from incidents to improve _____ .

Answer

Multiple Choice: 1. User error 2. AWS Cost Explorer 3. 39 4. Mandatory peer reviews 5. No 6. Learning from operational incidents

True-False: 7. False 8. False 9. False 10. True 11. True 12. False

Gap-Fill: 13. artificial intelligence 14. costs 15. production 16. second 17. services 18. security

Vocabulary quizzes



Multiple Choice (Select the Correct answer for each question.)

1. What term describes a significant disturbance that interrupts normal operations?

- Option: Disruption
- Option: Engagement
- Option: Performance
- Option: Innovation

2. What term refers to systems or settings that are incorrectly set up?

- Option: Operational
- Option: Misconfigured
- Option: Clarified
- Option: Controversial

3. What are measures taken to protect against risks and hazards?

- Option: Policies
- Option: Safeguards
- Option: Regulators
- Option: Concerns

4. Who are the authorities responsible for overseeing compliance?

- Option: Innovators
- Option: Regulators
- Option: Turbines
- Option: Permits

5. What term is used for the substances released into the atmosphere?

- Option: Permits
- Option: Pollutants
- Option: Innovations
- Option: Emissions

6. What term refers to the process of developing new ideas and methods?

- Option: Agility
- Option: Innovation
- Option: Concern
- Option: Performance

7. What measures the effectiveness of an organization or project?

- Option: Revenue
- Option: Performance
- Option: Misconfigured



Option: Violation

8. What term describes information that is kept secret?

Option: Controversial

Option: Agility

Option: Confidential

Option: Disruption

9. What term is associated with income generated from business activities?

Option: Revenue

Option: Performance

Option: Emissions

Option: Policies

10. What action is taken when someone acknowledges a mistake or offense?

Option: Criticise

Option: Apologise

Option: Clarified

Option: Concern

Gap-Fill (Fill in the blanks with the correct word from the vocabulary list.)

11. The sudden _____ in service caused inconvenience to many customers.

12. The team focused on improving the _____ efficiency of the system.

13. The manager _____ the project objectives during the meeting.

14. New company _____ were introduced to enhance employee safety.

15. The main _____ of the initiative is to reduce waste and improve sustainability.

16. The proposal was deemed _____ due to its potential impact on the environment.

17. The company faced penalties for _____ of environmental regulations.

18. Investment in _____ is crucial for the growth of the economy.

19. The startup's _____ allows it to quickly adapt to market changes.

20. Wind _____ are used to generate renewable energy from wind currents.



Matching Sentences (Match each definition to the correct word from the vocabulary list.)

21. The power outage led to a significant disruption in services provided to customers.
22. The workshop encouraged greater engagement among team members for better collaboration.
23. There is a growing concern about the impacts of climate change on global health.
24. Implementing proper safeguards is essential to protect sensitive data from breaches.
25. The company prides itself on fostering a culture of innovation to stay ahead in the market.
26. The report did not hesitate to criticise the lack of transparency in the decision-making process.
27. Analysts predicted that the new technology would transform the industry landscape.
28. The factory is working to reduce the pollutants it emits into the atmosphere.
29. The main objective of the campaign was to raise awareness about recycling.
30. Performance metrics are crucial for assessing the effectiveness of business strategies.

Answer

Multiple Choice: 1. Disruption 2. Misconfigured 3. Safeguards 4. Regulators 5. Emissions 6. Innovation 7. Performance 8. Confidential 9. Revenue 10. Apologise

Gap-Fill: 11. interruption 12. operational 13. clarified 14. policies 15. objective 16. controversial 17. violation 18. infrastructure 19. agility 20. turbines

Matching sentence: 1. disruption 2. engagement 3. concern 4. safeguards 5. innovation 6. criticise 7. predicted 8. pollutants 9. objective 10. performance

CATEGORY

- 1. Business - LEVEL3

POST TAG

- 1. AI
- 2. AWS
- 3. B1
- 4. correcting
- 5. ESL learning
- 6. esl news



7. Financial Times
8. Kiro
9. Level 3

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Date Created

2026/02/21

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