



# Global computer outage causes chaos with canceled flights, disrupted businesses, and government agencies

## Description

CNN reported that a global technical disaster disrupted thousands of US flights, affecting government agencies and businesses worldwide. The cybersecurity company involved clarified that it was not a cyberattack but still caused widespread chaos. As of Friday evening, over 3,000 flights in the US were canceled and 11,000 delayed, causing major disruptions. Passengers were left stranded, with some missing important events like funerals and birthdays due to the ongoing situation. The impact extended to hospitals, federal agencies, and even blood donation centers. Additionally, essential services like 911 operations were affected in various states, leading to emergency declarations and service disruptions. The situation also impacted driver services, public transport, and even hotels. The extent of the outage was felt globally, affecting businesses, governments, and everyday individuals. The story is still developing, with updates ongoing.

## Vocabulary List:

1. **Disruption** /dɪsˈrʌpʃən/ (noun): A disturbance that interrupts an event or process.
2. **Cybersecurity** /ˌsaɪ.bər.sɪˈkjʊr.ɪ.ti/ (noun): The practice of protecting systems networks and programs from digital attacks.
3. **Affected** /əˈfektɪd/ (adjective): Having been impacted or influenced in a negative way.
4. **Stranded** /ˈstrændɪd/ (adjective): Left in a difficult situation without the means to move or escape.
5. **Emergency** /ɪˈmɜːrdʒənsi/ (noun): A serious unexpected and often dangerous situation requiring immediate action.
6. **Chaos** /ˈkeɪ.ɑːs/ (noun): Complete disorder and confusion.

## Comprehension Questions

### Multiple Choice

1. What did the cybersecurity company involved clarify about the global technical disaster?

Option: It was a cyberattack

Option: It was a power outage



- 
- Option: It was not a cyberattack
  - Option: It was caused by a natural disaster

2. How many flights were canceled in the US due to the situation described?

- Option: 2,000
- Option: 3,000
- Option: 4,000
- Option: 5,000

3. What services besides flights were impacted according to the report?

- Option: Restaurants
- Option: Blood donation centers
- Option: Movie theaters
- Option: Shopping malls

4. Which essential service was affected leading to emergency declarations in various states?

- Option: Fire departments
- Option: 911 operations
- Option: Public libraries
- Option: Postal services

5. What is the global reach of the impact described in the report?

- Option: Only in the US
- Option: Only in Europe
- Option: Worldwide
- Option: Limited to Asia

6. What day of the week was the extent of the outage still being felt?

- Option: Monday
- Option: Tuesday
- Option: Thursday
- Option: Friday

## Answer

**Multiple Choice:** 1. It was not a cyberattack 2. 3,000 3. Blood donation centers 4. 911 operations 5. Worldwide 6. Friday

## Vocabulary quizzes



---

**Multiple Choice ( Select the Correct answer for each question. )**

1. What type of effort usually yields the best results?  
Option: A. Scattered  
Option: B. Diluted  
Option: C. Fragmented  
Option: D. Concentrated
  
2. Which term describes a significant interruption in the usual process?  
Option: A. Stability  
Option: B. Continuity  
Option: C. Disruption  
Option: D. Accuracy
  
3. What term refers to acting in accordance with rules and regulations?  
Option: A. Defiance  
Option: B. Resistance  
Option: C. Compliance  
Option: D. Rebellion
  
4. What is the term for a period when a service is unavailable or disrupted?  
Option: A. Overload  
Option: B. Outage  
Option: C. Uptime  
Option: D. Continuity
  
5. Which field of computer science involves the development of intelligent machines?  
Option: A. Cybersecurity  
Option: B. Networking  
Option: C. Artificial Intelligence  
Option: D. Software Development
  
6. What is the term for something typically money awarded to someone in recognition of loss or suffering?  
Option: A. Penalty  
Option: B. Rebuke  
Option: C. Compensation  
Option: D. Punishment
  
7. Which type of support has the assistance or endorsement of the government?  
Option: A. Privately Funded  
Option: B. Community-Supported  
Option: C. Government-Sponsored



---

Option: D. Locally Managed

8. Who are individuals known for starting and running their own businesses?

Option: A. Employees

Option: B. Investors

Option: C. Entrepreneurs

Option: D. Consultants

9. What is the gradual process of wearing away or deteriorating something?

Option: A. Strengthening

Option: B. Solidification

Option: C. Erosion

Option: D. Preservation

10. Which term means to keep safe or defend from harm?

Option: A. Expose

Option: B. Protect

Option: C. Neglect

Option: D. Endanger

**Gap-Fill ( Fill in the blanks with the correct word from the vocabulary list. )**

11. The manager \_\_\_\_\_ to the customer for the inconvenience caused.

12. The \_\_\_\_\_ between the two parties lasted for several weeks before an agreement was reached.

13. The company's profits have \_\_\_\_\_ significantly over the past quarter.

14. The industry \_\_\_\_\_ for customer service excellence has been raised by the new market leader.

15. The company announced the \_\_\_\_\_ of a smaller startup to expand its market presence.

16. Any \_\_\_\_\_ of the company's code of conduct will result in disciplinary action.

17. Strict \_\_\_\_\_ of safety protocols is essential in hazardous work environments.



18. The project experienced unexpected \_\_\_\_\_ due to inclement weather conditions.
19. The sudden change in leadership led to a period of \_\_\_\_\_ within the organization.
20. The airline announced multiple flight \_\_\_\_\_ due to a strike by the pilots.

**Matching Sentences ( Match each definition to the correct word from the vocabulary list. )**

|  |
|--|
| 21. After the breakup she felt like a of her former self.  |
| 22. The company provided to the employees to make up for the previous errors in salary calculations. |
| 23. The storm the power supply to the entire neighborhood.   |
| 24. The imposed strict guidelines on the financial institutions to prevent fraud.                    |
| 25. The package was delivered with items missing and damaged.  |
| 26. The government launched several to promote renewable energy sources.                             |
| 27. The scholarship program benefited many deserving from underprivileged backgrounds.               |
| 28. The earthquake caused utter in the city with buildings collapsed and people in panic.            |
| 29. The phone call was by the sudden loud noise in the background.                                   |
| 30. The rapid pace of is reshaping industries and transforming economies.                            |

**Answer**

- Multiple Choice:** 1. D. Concentrated 2. C. Disruption 3. C. Compliance 4. B. Outage 5. C. Artificial Intelligence 6. C. Compensation 7. C. Government-Sponsored 8. C. Entrepreneurs 9. C. Erosion 10. B. Protect
- Gap-Fill:** 11. apologized 12. negotiations 13. declined 14. benchmark 15. acquisition 16. violation 17. enforcement 18. delays 19. chaos 20. cancellations
- Matching sentence:** 1. fragment 2. retro pay 3. disrupted 4. regulators 5. improperly 6. initiatives 7. recipients 8. chaos 9. interrupted 10. technological advancements

**CATEGORY**

- 1. Business - LEVEL1

**Date Created**

2024/07/20



**Author**  
aimeeyoung99

ESL-NEWS.COM