How Co-op Thwarted a Major Cyber Attack

Description

A cyber attack tried to lock Co-op's computer systems and take customer data. The hackers told the BBC they almost succeeded. This might be why Co-op is recovering faster than Marks & Spencer (M&S), which still cannot take online orders.

The hackers used software called ransomware, but Co-op's IT team found the attack and acted quickly to stop it. This choice prevented major problems for the company, according to cyber experts.

The hackers claimed they stole a lot of customer data. They said they planned to use ransomware but got caught first. Ransomware locks computers and demands money for access.

M&S also faced a cyber attack over Easter, and it is still struggling. Personal data was stolen, but M&S said payment details are safe. They advised customers to reset their passwords.

Co-op plans to have its shelves back to normal soon, but it will take time to rebuild customer trust. Experts say showing improved security is important for Co-op's recovery.

Vocabulary List:

1. **Ransomware** /ˈræn.som.wɛər/ (noun): Malicious software that locks or encrypts files and demands payment for access.
2. **Recovering** /rɪˈkʌv.ər.ɪŋ/ (verb): The process of returning to a normal state after a setback or issue.
3. **Cyber** /ˈsaɪ.bər/ (adjective): Relating to or involving computers or computer networks.
4. **Experts** /ˈɛk.spɜːts/ (noun): Individuals with a high level of knowledge or skill in a particular area.
5. **Trust** /trʌst/ (noun): Reliance on the integrity strength or ability of a person or thing.
6. **Systems** /ˈsɪs.təmz/ (noun): Sets of connected things or parts forming a complex whole.

CATEGORY

1. Sci/Tech - LEVEL2

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