



Jessica Chastain Calls Out JetBlue Over \$15 Refund Debacle

Description

Oscar-winning actress Jessica Chastain has found herself embroiled in controversy on social media following her acerbic critique of JetBlue pertaining to a nominal \$15 credit for in-flight entertainment.

The 47-year-old star of “Zero Dark Thirty” expressed her discontent on [X \(formerly Twitter\)](#) in a now-deleted post, lamenting a malfunctioning “flight entertainment system” during a six-hour journey.

“Thank you, @JetBlue, for your \$15.00 credit. My airfare was \$1,500, and yet, this credit represents merely 1/100 of the total expenditure,” Chastain’s deleted tweet, which she made on Wednesday, stated. “It’s quite peculiar that I paid so much for your flight entertainment system that failed to function throughout my six-hour journey, but I suppose this \$15 credit is a consolation.”

Jessica Chastain attends the 2024 Kering for Women Dinner. FilmMagic

Accompanying her post was a copy of her receipt, but Chastain was not finished voicing her grievances.

In response to JetBlue's formal apology, which read, “We’re sorry you’re disappointed, Jessica. Please send us a DM so we can look into this,” Chastain seized the opportunity to share a screenshot of her existing correspondence with the airline’s customer service.

In her exchange, the service representative informed her of the \$15 credit, to which she replied, “I comprehend this, but I expended \$1,500 on the flight, and so did my husband. Given my loyalty as a TrueBlue member, I believe some additional consideration is warranted.”

Jessica Chastain’s exchange with the JetBlue service agent.

While Chastain's sentiments elicited criticism from certain social media users—who deemed her response “tone-deaf” against the backdrop of recent natural disasters affecting Floridians—others expressed solidarity with her plight.

As one Twitter user astutely observed, “Read the room.” Conversely, some defended her, arguing that celebrities shedding light on such issues can compel airlines to uphold greater accountability in customer service.

The Post has reached out for comments from both JetBlue and Chastain’s representatives.

Vocabulary List:

1. **Acerbic** /ə'sɜː.bɪk/ (adjective): Sharp and forthright in tone or manner.
2. **Discontent** /ˌdɪs.kən'tent/ (noun): Dissatisfaction with one’s circumstances.



3. **Expenditure** /ɪk'spɛn.dɪ.tʃər/ (noun): The action of spending funds.
4. **Peculiar** /pɪ'kjuː.li.ər/ (adjective): Strange or unusual.
5. **Correspondence** /ˌkɔːr.ɪ'spɒn.dəns/ (noun): Communication by exchanging letters or messages.
6. **Solidity** /sə'lɪd.ɪ.ti/ (noun): The quality of being firm and stable.

Vocabulary quizzes

Multiple Choice (Select the Correct answer for each question.)

1. What is the term for being imprisoned or confined?
Option: Exoneration
Option: Incarceration
Option: Circumstances
Option: Onslaught
2. What word means to assert or argue a point?
Option: Perilously
Option: Captivate
Option: Contend
Option: Exhilarating
3. Which word is synonymous with strange or unusual?
Option: Peculiar
Option: Solidity
Option: Discontent
Option: Expenditure
4. What term describes the ability to recover from difficulties?
Option: Empathy
Option: Resilience
Option: Poignant
Option: Vindicated
5. Which word describes something complex and maze-like?
Option: Misconception
Option: Labyrinthine
Option: Incapacitated
Option: Culpability
6. A formal accusation that someone has committed a crime is known as an:
Option: Facilitate



- Option: Indictment
- Option: Allegation
- Option: Correspondence

7. Which word means causing intense excitement or happiness?

- Option: Exhilarating
- Option: Acerbic
- Option: Expenditure
- Option: Peculiar

8. What term is used to describe the end or downfall of someone or something?

- Option: Anticipated
- Option: Demise
- Option: Solidity
- Option: Facilitate

9. Which word means making a permanent mark or impression?

- Option: Indelible
- Option: Correspondence
- Option: Allegation
- Option: Facilitate

10. What is a formal request for government action usually addressed to a higher authority?

- Option: Petition
- Option: Captivate
- Option: Onslaught
- Option: Anticipated

Gap-Fill (Fill in the blanks with the correct word from the vocabulary list.)

11. The team _____ a tough match against the reigning champions.
12. Despite the challenging _____ she persevered and achieved success.
13. The investigation aimed to determine the party's _____ in the financial scandal.
14. It is essential to address any _____ about the new policy to avoid confusion.
15. The company needs to review its budget to control unnecessary _____.
16. The structure's _____ was tested during the earthquake and it remained intact.
17. The new software is designed to _____ communication between different



departments.

18. The evidence presented in court _____ his claim of innocence.

19. The doctor identified the early _____ of the illness and prescribed immediate treatment.

20. The newspaper published the latest _____ of corruption within the government.

Matching Sentences (Match each definition to the correct word from the vocabulary list.)

21. The new movie had a unique storyline that managed to the audience from start to finish.
22. The mountaineers found themselves close to a cliff with strong winds threatening to push them over.
23. Having towards others allows one to understand and share their feelings.
24. The protests were fueled by the growing among the citizens regarding the government's policies.
25. The grand jury issued the against the suspect for multiple counts of fraud.
26. The DNA evidence led to the of the wrongly accused man after years of imprisonment.
27. The film's ending was so that many viewers were moved to tears.
28. The email between the two parties helped clarify the misunderstanding.
29. The long-awaited product launch was by consumers worldwide.
30. The thorough investigation his theory and proved his critics wrong.

Answer

Multiple Choice: 1. Incarceration 2. Contend 3. Peculiar 4. Resilience 5. Labyrinthine 6. Allegation
7. Exhilarating 8. Demise 9. Indelible 10. Petition

Gap-Fill: 11. anticipated 12. circumstances 13. culpability 14. misconception 15. expenditure 16. solidity
17. facilitate 18. vindicated 19. onset 20. allegation

Matching sentence: 1. captivate 2. perilously 3. empathy 4. discontent 5. indictment 6. exoneration 7.
poignant 8. correspondence 9. anticipated 10. vindicated



CATEGORY

1. Entertainment - LEVEL6

Date Created

2024/10/11

Author

aimeeyoung99

ESL-NEWS.COM