



Law Firm Enhances Chatbots for Engagement

Description

Recent research conducted by the major British law firm Linklaters has shown that artificial intelligence (AI) tools have improved in answering legal questions, but they still can't match the expertise of even a junior lawyer. The firm tested various AI models on 50 "relatively hard" questions about English law and found that while OpenAI's GPT 2 performed poorly, their o1 model, released in 2024, fared better.

These results indicate that AI tools are progressing towards being useful for real-world legal work, but they still require supervision from human experts. The international law firm Hill Dickinson also experienced an increase in AI tool usage among its staff, prompting them to restrict access.

The debate around AI's impact and regulation continues to be a hot topic in the legal profession and beyond. The US and UK recently chose not to sign an international AI agreement, with concerns raised about safety versus innovation.

Linklaters' benchmark tests have shown improvement in newer AI models, but they still fall short of the level of a qualified lawyer. Despite these advancements, there are questions about the future capabilities and limitations of AI tools in the legal field. Client relations remain crucial in legal services, emphasizing the ongoing importance of human involvement in this profession.

Vocabulary List:

1. **Expertise** /,ɛk.spər'ti:z/ (noun): High level of knowledge or skill in a particular area.
2. **Supervision** /,su:.pər'vɪz.ən/ (noun): The act of overseeing and directing others.
3. **Regulation** /,rɛg.jʊ'leɪ.ʃən/ (noun): A rule or directive made and maintained by an authority.
4. **Concerns** /kən'sɜ:rnz/ (noun): Worries or issues about a particular matter.
5. **Capabilities** /,keɪ.pə'bɪl.ɪ.tiz/ (noun): The qualities or features that enable something to function.
6. **Profession** /prə'feʃ.ən/ (noun): A paid occupation especially one requiring extensive training.

Comprehension Questions

Multiple Choice

1. What did recent research by Linklaters show about AI tools in answering legal questions?



- Option: They match the expertise of a junior lawyer.
- Option: They require no supervision from human experts.
- Option: They have improved but still fall short of a junior lawyer.
- Option: They are superior to any human lawyer.

2. Which AI model performed poorly in Linklaters' tests?

- Option: o1 model
- Option: GPT 2
- Option: No AI model performed poorly.
- Option: Both o1 model and GPT 2 performed poorly.

3. What prompted Hill Dickinson to restrict access to AI tools among its staff?

- Option: Decreased AI tool usage
- Option: Lack of improvement in AI models
- Option: Increased AI tool usage
- Option: Legal restrictions

4. Why did the US and UK choose not to sign an international AI agreement?

- Option: Concerns about data privacy
- Option: Concerns about safety versus innovation
- Option: Inadequate AI technology
- Option: Political reasons

5. According to Linklaters' benchmark tests, which statement best describes AI tools?

- Option: They have surpassed the expertise of a qualified lawyer.
- Option: They have not shown any improvement.
- Option: They still fall short of the level of a qualified lawyer.
- Option: They are not useful for real-world legal work.

6. What does the ongoing importance of human involvement in the legal profession emphasize?

- Option: The irrelevance of AI tools
- Option: The growing reliance on AI tools
- Option: The significance of client relations
- Option: The limited capabilities of human lawyers

True-False

7. AI tools now match the expertise of even a junior lawyer.



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8. Hill Dickinson experienced a decrease in AI tool usage among its staff.
 9. Client relations are not considered crucial in legal services.
 10. The US and UK signed an international AI agreement recently.
 11. The o1 model outperformed GPT 2 in Linklaters' tests.
 12. There are no concerns about the future capabilities of AI tools in the legal field.

Gap-Fill

13. Linklaters tested AI models on 50 "relatively hard" questions about English law and found that their o1 model, released in 2024, performed _____.
14. AI tools are progressing towards being useful for real-world legal work, but they still require supervision from _____ experts.
15. Linklaters' benchmark tests have shown improvement in newer AI models, but they still fall short of the level of a qualified _____.
16. The ongoing importance of human involvement in legal services highlights the significance of _____ relations.
17. The US and UK recently chose not to sign an international AI agreement due to concerns about safety versus _____.
18. Despite advancements, there are questions about the future capabilities and limitations of AI tools in the _____ field.

Answer

Multiple Choice: 1. They have improved but still fall short of a junior lawyer. 2. GPT 2 3. Increased AI tool usage 4. Concerns about safety versus innovation 5. They still fall short of the level of a qualified lawyer. 6. The significance of client relations



True-False: 7. False 8. False 9. False 10. False 11. True 12. False

Gap-Fill: 13. better 14. human 15. lawyer 16. client 17. innovation 18. legal

CATEGORY

1. Sci/Tech - LEVEL3

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