



Major banking apps down; thousands affected.

Description

Many people in the UK are having trouble using their banking apps. The Lloyds Bank app had over 4,000 reports of technical issues on Friday. Users also had problems with the Halifax, TSB, and Bank of Scotland apps. These banks are all part of Lloyds Banking Group. A spokesperson from Lloyds Bank said they are aware of the issues and are working to fix them. Some customers shared screenshots showing error messages when trying to use the app. This happened on a payday for many people in the UK. Customers were unable to access their accounts to pay staff or transfer funds. Similar issues happened in January with Barclays bank, causing problems for customers. The Treasury Committee is now asking banks for information about these IT failures and their impact on customers.

Vocabulary List:

1. **Technical** /'tɛk.nɪ.kəl/ (adjective): Relating to a particular subject especially a field of science or technology.
2. **Issues** /'ɪʃu:z/ (noun): Topics or problems that require attention.
3. **Customers** /'kʌs.tə.mərz/ (noun): Individuals or businesses that purchase goods or services.
4. **Access** /'æk.ses/ (verb): To approach or enter a place; to gain the ability to use something.
5. **Transfer** /træns'fɜ:r/ (verb): To move from one place to another especially in relation to money.
6. **Impact** /'ɪm.pækt/ (noun): The strong effect or influence something has on a situation or person.

Vocabulary quizzes

Multiple Choice (Select the Correct answer for each question.)

1. What is the emotion when one feels in danger or at risk?

- Option: A. Joyful
- Option: B. Threatened
- Option: C. Peaceful
- Option: D. Excited

2. Which word describes something consisting of many different and connected parts?



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- Option: A. Simple
Option: B. Complex
Option: C. Basic
Option: D. Uncomplicated
3. What term is used for the process of developing industries in a country or region on a wide scale?
Option: A. Rural
Option: B. Developed
Option: C. Industrialized
Option: D. Agricultural
4. Which word describes the influence or effect of one thing on another?
Option: A. Unnoticed
Option: B. Neglected
Option: C. Impact
Option: D. Avoided
5. What is the term for assistance or encouragement given to someone or something?
Option: A. Unaided
Option: B. Unsupportive
Option: C. Supportive
Option: D. Abandoned
6. What is a repeated decorative design?
Option: A. Random
Option: B. Plain
Option: C. Pattern
Option: D. Dull
7. Which term refers to the standard or degree of excellence of something?
Option: A. Inferiority
Option: B. Substandard
Option: C. Quality
Option: D. Poor
8. Who are the individuals or businesses who purchase goods or services from a store or business?
Option: A. Buyers
Option: B. Customers
Option: C. Window-shoppers
Option: D. Sellers
9. What is the action of moving something or someone from one place to another?
Option: A. Stillness
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- Option: B. Transfer
Option: C. Fixed
Option: D. Static

10. Which word means to express complete disapproval of something or someone?

- Option: A. Praised
Option: B. Condemned
Option: C. Applauded
Option: D. Commended

Gap-Fill (Fill in the blanks with the correct word from the vocabulary list.)

11. We learn valuable lessons from our _____ both good and bad.
12. It is important to address _____ promptly to prevent them from escalating.
13. The company announced the _____ of several employees due to restructuring.
14. Expressing _____ towards others can have a positive impact on relationships.
15. Employees are provided with secure _____ to company data to ensure confidentiality.
16. The ice cream parlor offers a variety of _____ to cater to different tastes.
17. The museum displayed a perfect _____ of an ancient artifact.
18. The art expert examined the painting to determine its _____.
19. _____ are constantly exploring new frontiers in science and technology.
20. Increasing _____ about environmental issues is crucial for sustainable living.

Matching Sentences (Match each definition to the correct word from the vocabulary list.)

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| 21. The job role requires a high level of expertise in dealing with complex systems and processes. |
| 22. Cultural norms and values vary across different regions and around the world. |
| 23. It is important to critically examine data and information to draw meaningful conclusions. |



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| 24. The organization provides resources and assistance to help those in need. |
| 25. The CEO decided to step down from his position due to personal reasons. |
| 26. The new policy was heavily scrutinized and faced backlash from various stakeholders. |
| 27. Innovation can traditional industries and create new market opportunities. |
| 28. The pandemic had a significant on global economies. |
| 29. Recognizing one's can boost confidence and motivation. |
| 30. Safety protocols are in place to handle hazardous in the laboratory. |

Answer

Multiple Choice: 1. B. Threatened 2. B. Complex 3. C. Industrialized 4. C. Impact 5. C. Supportive 6. C. Pattern 7. C. Quality 8. B. Customers 9. B. Transfer 10. B. Condemned

Gap-Fill: 11. experiences 12. issues 13. terminations 14. gratitude 15. access 16. flavors 17. replica 18. authenticity 19. Researchers 20. awareness

Matching sentence: 1. Technical 2. Societies 3. Analyze 4. Support 5. Resign 6. Criticized 7. Disrupt 8. Impact 9. Accomplishments 10. Chemicals

CATEGORY

1. Sci/Tech - LEVEL2

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