



# Passengers Hunger Strike After 'Boutique' Cruise Ship Engine Failure

## Description

Angry passengers are on a hunger strike on a luxury cruise ship. Their trip to Antarctica stopped because the ship had an engine problem.

The SH Diana is a fancy ship that just started its journey last year. It was going to Antarctica but had issues earlier this week.

Passengers are protesting the canceled trip to Antarctica. Courtesy of Swan Hellenic

Passengers paid a lot of money for their tickets, between \$8,882 and \$12,689. They are upset that the cruise company, Swan Hellenic, will not give them all their money back.

One passenger said, "This trip was a dream for many of us."

The ship has many amenities, like a pool and a spa. It left Cape Town, South Africa, on November 13. Passengers were excited for a four-day adventure in Antarctica.

But the ship had problems, and the captain canceled their trip. Passengers could choose a 50% cash refund or a credit for future cruises.

The ship is now going slowly to fix the engine. It will arrive in Ushuaia, Argentina, soon.

## Vocabulary List:

1. **Passengers** /'pæs.ɪn.dʒərz/ (noun): Individuals traveling in a vehicle such as a ship train or plane.
2. **Protesting** /prə'testɪŋ/ (verb): Expressing an objection to something.
3. **Amenities** /ə'mi:.nə.tiz/ (noun): Features that provide comfort convenience or enjoyment.
4. **Adventure** /əd'ven.tʃər/ (noun): An exciting or unusual experience often involving risk.
5. **Upset** /ʌp'set/ (adjective): Feeling unhappy or disappointed.
6. **Refund** /'ri:.fʌnd/ (noun): Money that is given back to someone.

## Comprehension Questions

### Multiple Choice



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1. Where was the ship SH Diana headed before encountering engine problems?
    - Option: Antarctica
    - Option: Maldives
    - Option: Alaska
    - Option: Greece
  
  2. What amenities did the luxury cruise ship SH Diana have?
    - Option: Pool and spa
    - Option: Bowling alley and casino
    - Option: Shopping mall and theater
    - Option: Gym and library
  
  3. Where did the ship SH Diana depart from on its journey to Antarctica?
    - Option: Cape Town, South Africa
    - Option: Rio de Janeiro, Brazil
    - Option: Sydney, Australia
    - Option: Miami, USA
  
  4. What options were given to passengers whose trip to Antarctica was canceled?
    - Option: 50% cash refund or credit for future cruises
    - Option: 75% off their next cruise
    - Option: Full refund plus free voucher for next trip
    - Option: No compensation offered
  
  5. Which company was operating the luxury cruise ship SH Diana?
    - Option: Swan Hellenic
    - Option: Royal Caribbean
    - Option: Carnival Cruise Line
    - Option: Norwegian Cruise Line
  
  6. What was the duration of the anticipated adventure in Antarctica for the passengers?
    - Option: Four days
    - Option: Ten days
    - Option: Two weeks
    - Option: One month

### **True-False**



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7. The ship SH Diana had an engine problem that led to the cancellation of the Antarctica trip.
  8. Passengers on the luxury cruise ship SH Diana are happy with the compensation offered by Swan Hellenic.
  9. The captain of the ship SH Diana decided to continue the journey to Antarctica despite the engine problem.
  10. The ship SH Diana had its maiden voyage in the year of the incident.
  11. Ushuaia, Argentina is the final destination of the luxury cruise ship SH Diana to fix the engine issue.
  12. Passengers had the option to receive a full refund for the canceled Antarctica trip.

### Gap-Fill

14. The ship SH Diana will arrive in \_\_\_\_\_, Argentina to address the engine problem.
15. Passengers could choose either a 50% cash refund or a \_\_\_\_\_ for future cruises.
16. The SH Diana is a luxury cruise ship that just started its journey last \_\_\_\_\_.
17. The canceled trip to Antarctica was a dream for many of the \_\_\_\_\_.
18. One passenger expressed disappointment by saying, "This trip was a \_\_\_\_\_ for many of us."

### Answer

**Multiple Choice:** 1. Antarctica 2. Pool and spa 3. Cape Town, South Africa 4. 50% cash refund or credit for future cruises 5. Swan Hellenic 6. Four days

**True-False:** 7. True 8. False 9. False 10. False 11. True 12. False

**Gap-Fill:** 14. Ushuaia 15. credit 16. year 17. passengers 18. dream

### Vocabulary quizzes



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**Multiple Choice ( Select the Correct answer for each question. )**

1. What attribute does a new or original item possess?  
Option: Familiarity  
Option: Ingenuity  
Option: Commonness  
Option: Traditional
2. Which term describes something that is approved or recognized?  
Option: Critiqued  
Option: Rejected  
Option: Adopted  
Option: Refused
3. What term refers to the exchange of goods or services for money?  
Option: Promotion  
Option: Purchases  
Option: Donations  
Option: Barter
4. What activity involves demonstrating against a particular issue or policy?  
Option: Accepting  
Option: Endorsing  
Option: Advocating  
Option: Objecting
5. What word is used to indicate something that is anticipated or predicted?  
Option: Surprising  
Option: Predictable  
Option: Unexpected  
Option: Random
6. What category of items includes pots pans and other utensils used for cooking?  
Option: Cutlery  
Option: Tableware  
Option: Kitchenware  
Option: Serveware
7. What term describes exciting or unusual experiences?  
Option: Monotony  
Option: Routine  
Option: Mundanity



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Option: Excitement

8. Who are individuals that engage in purchasing goods or services?

Option: Sellers

Option: Browsers

Option: Purchasers

Option: Observers

9. What term describes individuals traveling in a vehicle or on public transportation?

Option: Drivers

Option: Pedestrians

Option: Cyclists

Option: Riders

10. What are small technological devices or tools designed for specific functions?

Option: Appliances

Option: Machinery

Option: Instruments

Option: Devices

**Gap-Fill ( Fill in the blanks with the correct word from the vocabulary list. )**

11. Customers may seek \_\_\_\_\_ from customer service when they encounter issues.

12. If a customer is \_\_\_\_\_ with a product they may request a refund.

13. During the holiday season people often \_\_\_\_\_ more money on gifts.

14. Many stores offer special \_\_\_\_\_ during sales events to attract customers.

15. The company achieved a new sales \_\_\_\_\_ this quarter.

16. Customers appreciate having a variety of \_\_\_\_\_ to choose from.

17. Luxury hotels often provide exclusive \_\_\_\_\_ for their guests.

18. Citizens participate in \_\_\_\_\_ to choose their representatives.

19. These issues require the attention of experienced \_\_\_\_\_.

20. Customers can select their preferred \_\_\_\_\_ method during checkout.



21. The tale of \_\_\_\_\_ is a classic story of transformation and perseverance.

**Matching Sentences ( Match each definition to the correct word from the vocabulary list. )**

22. The cozy pajamas were made of soft material.
23. Having a valid ticket grants you to the exclusive lounge.
24. The popularity of the new artist has dramatically in recent months.
25. The oversized sofa looked incredibly and inviting.
26. The cruise ship had accommodations for thousands of .
27. The end-of-season sales offered significant on various items.
28. Thrill-seekers often seek out new and exciting .
29. The delivery of the package is to arrive tomorrow.
30. The citizens took to the streets against the new policy.
31. The tech store showcased the latest and most innovative .

## Answer

**Multiple Choice:** 1. Ingenuity 2. Adopted 3. Purchases 4. Objecting 5. Predictable 6. Kitchenware 7. Excitement 8. Purchasers 9. Riders 10. Devices

**Gap-Fill:** 11. Support 12. Upset 13. Spend 14. Discounts 15. Record 16. Options 17. Amenities 18. Elections 19. Experts 20. Shipping 21. Cinderella

**Matching sentence:** 1. Flannel 2. Access 3. Risen 4. Comfy 5. Passengers 6. Discounts 7. Adventures 8. Expected 9. Protesting 10. Gadgets

## CATEGORY

1. Business - LEVEL1

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