



Senators Disagree with Ted Cruz's Criticism of Automatic Airline Refunds

Description

Sen. Ted Cruz of Texas recently sparked controversy by opposing automatic refunds for canceled flights, calling the idea "dumb." However, his fellow senators disagreed with him, leading to a push to strengthen aviation regulations. Cruz and three other lawmakers, who have ties to the airline industry, introduced a bill that would require customers to request a refund for canceled or significantly delayed flights. This move was criticized for hindering President Biden's efforts to streamline the refund process for airline customers.

In response to the backlash, congressional lawmakers agreed to revise the bill to ensure that customers receive automatic refunds if they choose not to stick with a delayed flight or accept a rebooked one. This decision came after financial statements from major airlines showed billions of dollars in unused flight credits, raising concerns about consumers' rights.

Critics, including Sen. Elizabeth Warren, argued that airlines should refund unused tickets to provide financial relief to struggling families during the pandemic. Overall, the debate surrounding automatic airline refunds highlights the importance of consumer protection and accountability in the aviation industry. The revised bill aims to address these concerns and ensure fair treatment for airline passengers.

Vocabulary List:

1. **Cancellation** // (noun): The act of calling off or postponing an event.
2. **Refunded** // (verb): Given back money that was paid.
3. **Transparency** // (noun): The quality of being open and honest.
4. **Controversy** // (noun): Disagreement typically when prolonged public and heated.
5. **Hindering** // (verb): Creating difficulties for someone or something resulting in delay or obstruction.
6. **Streamline** // (verb): To make (an organization or system) more efficient and effective by employing faster or simpler working methods.

Vocabulary quizzes

Multiple Choice (Select the Correct answer for each question.)

1. What is a deliberate deception to secure unfair or unlawful gain?

Option: Compliance



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- Option: Fabricated
Option: Fraud
Option: Settle
2. What term refers to the income generated from normal business operations?
Option: Interventions
Option: Revenue
Option: GDP
Option: Speculation
3. Which term describes prolonged public dispute or debate?
Option: Settle
Option: Transparent
Option: Controversy
Option: Hindering
4. What is the quality of design and work shown in something made by hand?
Option: Overcapacity
Option: Craftsmanship
Option: Transition
Option: Terminated
5. What action involves officially bringing a product back to the manufacturer?
Option: Recall
Option: Refunds
Option: Contaminated
Option: Enhance
6. To improve the quality or value of something is to _____ it.
Option: Sanitation
Option: Jeopardizing
Option: Enhance
Option: Commitment
7. What are taxes on imported or exported goods and services?
Option: Tariffs
Option: Undercutting
Option: Solidarity
Option: Traction
8. What term refers to operating in a way that is easy for others to see what actions are performed?
Option: Streamline
Option: Recall



Option: Transparency

Option: Refund

9. What is the term for putting something or someone into a situation of danger?

Option: Settle

Option: Speculation

Option: Jeopardizing

Option: Fabricated

10. What term refers to unity or agreement of feeling or action among individuals?

Option: Contaminated

Option: Solidarity

Option: Terminated

Option: Fraud

Gap-Fill (Fill in the blanks with the correct word from the vocabulary list.)

11. Adhering to rules and standards is known as _____.

12. When an employment contract is ended by the employer it is said to be _____.

13. When customers return a product they often request _____.

14. To resolve a dispute or argument by reaching an agreement is to _____.

15. To make a process more efficient by eliminating unnecessary steps is to _____ it.

16. Actively creating obstacles or difficulties is known as _____.

17. Gross Domestic Product is commonly referred to as _____.

18. When supply exceeds demand it results in _____ in the market.

19. Engaging in risky financial transactions based on guessing future market trends is called _____.

20. The act of calling off or stopping an event or service is a _____.

Matching Sentences (Match each definition to the correct word from the vocabulary list.)



21. The evidence presented in court was deemed to be false and artificially created.
22. The quality control report highlighted several weaknesses and shortcomings in the production process.
23. Government actions were taken to prevent a financial meltdown in the banking sector.
24. The new advertising campaign gained momentum and popularity among consumers.
25. The customers were reimbursed for the faulty products they had purchased.
26. The food chain issued a recall due to potential health risks from harmful substances found in the product.
27. The company made a promise to support environmental causes through sustainable practices.
28. The rival company reduced its prices significantly to gain a competitive edge in the market.
29. The risky investment had the potential to endanger the financial stability of the entire company.
30. The organization underwent a period of change from traditional methods to modern innovative approaches.

Answer

Multiple Choice: 1. Fraud 2. Revenue 3. Controversy 4. Craftsmanship 5. Recall 6. Enhance 7. Tariffs 8. Transparency 9. Jeopardizing 10. Solidarity

Gap-Fill: 11. Compliance 12. Terminated 13. Refunds 14. Settle 15. Streamline 16. Hindering 17. GDP 18. Overcapacity 19. Speculation 20. Cancellation

Matching sentence: 1. Fabricated 2. Deficiencies 3. Interventions 4. Traction 5. Refunded 6. Contaminated 7. Commitment 8. Undercutting 9. Jeopardizing 10. Transition

CATEGORY

1. Business - LEVEL5

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