



Starbucks Employee Fired After Defending Against Robbers

Description

Newly released video shows a Starbucks employee confronting two robbers at a store in St. Louis. Michael Harris claims this action led to his dismissal from the company.

In December 2023, Harris and a colleague faced men attempting to rob their workplace. Local news outlet Fox 2 reports that the incident has now gained attention due to new footage. The video captures the chaos as the robbers demanded money. One suspect pushed an employee to the ground, while a drive-through customer quickly reversed their car upon recognising the unfolding situation.

Harris recounted that one robber hit him with what he believed to be a real gun. However, he soon discovered that the weapon was fake after his colleague confronted the suspect. Together, they attempted to defend their store and manage the situation.

While one robber escaped, Harris and his coworkers managed to hold the other until police arrived. The suspects were later convicted of robbery. Harris has since filed a lawsuit for wrongful termination, and his case is set to go to trial next summer.

Starbucks expressed concern about the incident, stating they are relieved that neither employees nor customers were seriously injured. A company spokesperson highlighted that their training encourages de-escalation in such situations to reduce risks. They emphasised the importance of following safety protocols to protect everyone involved.

Comprehension Questions

Multiple Choice

1. In which city did the robbery incident involving Starbucks occur?

- Option: Chicago
- Option: St. Louis
- Option: New York
- Option: Los Angeles

2. What did Michael Harris claim about his dismissal from Starbucks?

- Option: He was promoted
- Option: He retired



Option: His action during the robbery led to his dismissal

Option: He took a leave of absence

3. What type of weapon did one robber use during the Starbucks incident?

Option: Real gun

Option: Fake gun

Option: Baseball bat

Option: Knife

4. What did the drive-through customer do upon recognizing the robbery?

Option: Called the police

Option: Ignored the situation

Option: Reversed their car

Option: Exited the vehicle

5. What legal action has Michael Harris taken following his dismissal?

Option: Filed for unemployment

Option: Sued for wrongful termination

Option: Gone to arbitration

Option: Requested a review

6. What did Starbucks emphasize in their response to the incident?

Option: They will increase employee wages

Option: They hope for more robberies

Option: They prioritize de-escalation and safety protocols

Option: They support aggressive confrontation

True-False

7. Michael Harris was injured during the robbery incident.

8. One suspect escaped while another was held until the police arrived.

9. Starbucks has stated they are happy with the way the incident was handled.

10. Harris and his colleague decided to confront the robbers together.

11. The video capturing the robbery incident was released in January 2023.



12. Starbucks encouraged employees to act aggressively in dangerous situations.

Gap-Fill

13. Michael Harris claimed that his action led to his _____ from Starbucks.

14. The robbery incident received attention due to newly released _____.

15. The robbers demanded _____ during the incident.

16. Starbucks highlighted the importance of following safety _____.

17. Harris and his coworker managed to hold one robber until _____ arrived.

18. Michael Harris expected his case to go to trial in _____.

Answer

Multiple Choice: 1. St. Louis 2. His action during the robbery led to his dismissal 3. Fake gun 4. Reversed their car 5. Sued for wrongful termination 6. They prioritize de-escalation and safety protocols

True-False: 7. False 8. True 9. False 10. True 11. False 12. False

Gap-Fill: 13. dismissal 14. footage 15. money 16. protocols 17. police 18. summer

CATEGORY

1. Business - LEVEL4

POST TAG

1. B2
2. employee
3. ESL learning
4. esl news
5. fight
6. Level 4
7. robbers
8. Starbucks

Tags

1. B2
2. employee
3. ESL learning
4. esl news



5. fight
6. Level 4
7. robbers
8. Starbucks

Date Created

2026/06/20

Author

aimeeyoung99

ESL-NEWS.COM