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## Stranded Airline Passengers Blocked on Island for Two Days

### Description

A family from Liverpool faced a nightmare after their flight to Houston, Texas, was forced to land in freezing Newfoundland, Canada. They spent two days in very cold weather after their routine trip turned into chaos.

The flight made an emergency landing for a medical issue. After landing, the passengers stayed on the plane for three hours. They then learned the plane had a technical issue, which meant it could not continue.

Passengers had to stay in local hotels without their luggage. They only had the clothes on their backs. The temperatures in Newfoundland were very low, reaching minus 10 degrees Celsius. Jon Shipman, a member of the family, said they felt upset and frustrated. They had to ask airport staff for information.

When they returned to the airport, they learned their flight was canceled again. After two days, they finally flew to Houston. British Airways apologized to passengers and gave them a \$669 voucher. They also stated they would cover expenses for hotels and meals. However, Shipman said this was not enough and felt their holiday was ruined.

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### Vocabulary List:

1. **emergency** //ɪ'mɜːdʒənsi// (noun): a sudden serious problem needing quick help
2. **technical** //ˈtɛknɪkəl// (adjective): related to machines or how something works
3. **passengers** //ˈpæsəndʒərz// (noun): people traveling on a plane or vehicle
4. **luggage** //ˈlʌɡɪdʒ// (noun): bags and suitcases people take when traveling
5. **voucher** //ˈvaʊtʃər// (noun): a paper or code that can pay for something
6. **expenses** //ɪk'spɛnsɪz// (noun): money needed for things like hotels or food

## Comprehension Questions

### Multiple Choice

1. Where were the family's emergency flight forced to land?

Option: Houston

Option: Newfoundland

Option: Liverpool



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Option: Toronto

2. How long did the family spend in Newfoundland due to the emergency landing?

- Option: One day
- Option: Two days
- Option: Three days
- Option: Four days

3. What was the initial reason for the flight making an emergency landing?

- Option: Technical issue
- Option: Weather conditions
- Option: Medical issue
- Option: Passenger complaint

4. What was the temperature in Newfoundland as reported?

- Option: 0 degrees Celsius
- Option: Minus 5 degrees Celsius
- Option: Minus 10 degrees Celsius
- Option: Plus 10 degrees Celsius

5. What did British Airways offer the passengers as compensation?

- Option: \$300 voucher
- Option: \$669 voucher
- Option: Free flights
- Option: \$1000 cash

6. How did Jon Shipman describe their experience during the ordeal?

- Option: Exciting and fun
- Option: Upset and frustrated
- Option: Calm and relaxed
- Option: Disappointed but hopeful

### True-False

7. The family was able to continue their journey to Houston without any issues.

8. Passengers had to stay in hotels without their luggage in Newfoundland.



9. The family's flight was canceled only once during their ordeal.
10. Jon Shipman expressed satisfaction with the compensation they received.
11. The family spent three hours on the plane after landing in Newfoundland.
12. Temperatures reached a mild 10 degrees Celsius in Newfoundland.

### Gap-Fill

13. The family faced a nightmare after their flight was forced to land in freezing \_\_\_\_\_.
14. The temperatures in Newfoundland were very low, reaching minus 10 degrees \_\_\_\_\_.
15. After landing, the passengers stayed on the plane for \_\_\_\_\_ hours.
16. Jon Shipman said they felt upset and \_\_\_\_\_ during the ordeal.
17. British Airways gave them a \$669 \_\_\_\_\_ as compensation.
18. They had to ask airport staff for \_\_\_\_\_ after the emergency landing.

### Answer

**Multiple Choice:** 1. Newfoundland 2. Two days 3. Medical issue 4. Minus 10 degrees Celsius 5. \$669 voucher  
6. Upset and frustrated

**True-False:** 7. False 8. True 9. False 10. False 11. True 12. False

**Gap-Fill:** 13. Newfoundland 14. Celsius 15. three 16. frustrated 17. voucher 18. information

### CATEGORY

1. Business - LEVEL1

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