



Stranded Airline Passengers Blocked on Island for Two Days

Description

A family from Liverpool faced a nightmare after their flight to Houston, Texas, was forced to land in freezing Newfoundland, Canada. They spent two days in very cold weather after their routine trip turned into chaos.

The flight made an emergency landing for a medical issue. After landing, the passengers stayed on the plane for three hours. They then learned the plane had a technical issue, which meant it could not continue.

Passengers had to stay in local hotels without their luggage. They only had the clothes on their backs. The temperatures in Newfoundland were very low, reaching minus 10 degrees Celsius. Jon Shipman, a member of the family, said they felt upset and frustrated. They had to ask airport staff for information.

When they returned to the airport, they learned their flight was canceled again. After two days, they finally flew to Houston. British Airways apologized to passengers and gave them a \$669 voucher. They also stated they would cover expenses for hotels and meals. However, Shipman said this was not enough and felt their holiday was ruined.

Vocabulary List:

1. **emergency** //ɪ'mɜːdʒənsi// (noun): a sudden serious problem needing quick help
2. **technical** //ˈtɛknɪkəl// (adjective): related to machines or how something works
3. **passengers** //ˈpæsəndʒərz// (noun): people traveling on a plane or vehicle
4. **luggage** //ˈlʌɡɪdʒ// (noun): bags and suitcases people take when traveling
5. **voucher** //ˈvaʊtʃər// (noun): a paper or code that can pay for something
6. **expenses** //ɪk'spɛnsɪz// (noun): money needed for things like hotels or food

Comprehension Questions

Multiple Choice

1. Where were the family's emergency flight forced to land?

Option: Houston

Option: Newfoundland

Option: Liverpool



Option: Toronto

2. How long did the family spend in Newfoundland due to the emergency landing?

- Option: One day
- Option: Two days
- Option: Three days
- Option: Four days

3. What was the initial reason for the flight making an emergency landing?

- Option: Technical issue
- Option: Weather conditions
- Option: Medical issue
- Option: Passenger complaint

4. What was the temperature in Newfoundland as reported?

- Option: 0 degrees Celsius
- Option: Minus 5 degrees Celsius
- Option: Minus 10 degrees Celsius
- Option: Plus 10 degrees Celsius

5. What did British Airways offer the passengers as compensation?

- Option: \$300 voucher
- Option: \$669 voucher
- Option: Free flights
- Option: \$1000 cash

6. How did Jon Shipman describe their experience during the ordeal?

- Option: Exciting and fun
- Option: Upset and frustrated
- Option: Calm and relaxed
- Option: Disappointed but hopeful

True-False

7. The family was able to continue their journey to Houston without any issues.

8. Passengers had to stay in hotels without their luggage in Newfoundland.



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9. The family's flight was canceled only once during their ordeal.
 10. Jon Shipman expressed satisfaction with the compensation they received.
 11. The family spent three hours on the plane after landing in Newfoundland.
 12. Temperatures reached a mild 10 degrees Celsius in Newfoundland.

Gap-Fill

13. The family faced a nightmare after their flight was forced to land in freezing _____.
14. The temperatures in Newfoundland were very low, reaching minus 10 degrees _____.
15. After landing, the passengers stayed on the plane for _____ hours.
16. Jon Shipman said they felt upset and _____ during the ordeal.
17. British Airways gave them a \$669 _____ as compensation.
18. They had to ask airport staff for _____ after the emergency landing.

Answer

Multiple Choice: 1. Newfoundland 2. Two days 3. Medical issue 4. Minus 10 degrees Celsius 5. \$669 voucher
6. Upset and frustrated

True-False: 7. False 8. True 9. False 10. False 11. True 12. False

Gap-Fill: 13. Newfoundland 14. Celsius 15. three 16. frustrated 17. voucher 18. information

Vocabulary quizzes

Multiple Choice (Select the Correct answer for each question.)

1. What is the term used to describe the act of leaving a place?



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- Option: Arrival
Option: Departure
Option: Stay
Option: Return
2. What term refers to a legal case brought to a court?
- Option: Hearing
Option: Lawsuit
Option: Arbitration
Option: Mediation
3. What do you call the process of examining something in detail?
- Option: Investigate
Option: Ignore
Option: Assume
Option: Confirm
4. What is the term for acquiring control of a company?
- Option: Merger
Option: Takeover
Option: Partnership
Option: Collaboration
5. What do you refer to as costs incurred in the course of business?
- Option: Profits
Option: Expenses
Option: Savings
Option: Investments
6. Who are individuals that have stopped working after reaching a certain age?
- Option: Students
Option: Workers
Option: Retirees
Option: Job Seekers
7. What term describes an increase in size or economic activity?
- Option: Decline
Option: Stagnation
Option: Growth
Option: Reduction
8. What is a business agreement called?
- Option: Contract



- Option: Deal
- Option: Proposal
- Option: Negotiation

9. What do you call a document that can be redeemed for goods or services?

- Option: Receipt
- Option: Ticket
- Option: Voucher
- Option: Invoice

10. What is the term for the cost of borrowing money, often expressed as a percentage?

- Option: Capital
- Option: Investment
- Option: Return
- Option: Interest

Gap-Fill (Fill in the blanks with the correct word from the vocabulary list.)

11. In case of an _____, passengers must follow safety protocols.
12. The flight was delayed due to _____ difficulties.
13. The train was full of _____ waiting to reach their destinations.
14. All _____ must be picked up at the baggage claim area after arrival.
15. Many _____ visit the city during the summer months.
16. People often rely on their _____ for retirement expenses.
17. It's important to know what you can _____ before making big purchases.
18. Many musicians find _____ opportunities through online platforms.
19. The company _____ swiftly to the market changes.
20. The rise in _____ prices has affected transportation costs.

Matching Sentences (Match each definition to the correct word from the vocabulary list.)

21. The lawyer argued that the defendant was falsely accused of the crime.



22. The rising sea levels are a significant concern for coastal cities.
23. Public transport options are vital for reducing traffic congestion.
24. There is a strict limit on the amount of luggage allowed per passenger.
25. Investors showed a keen interest in the company's innovative projects.
26. New regulations provide additional protections for consumers in the market.
27. Individuals may need to borrow money for major purchases such as homes.
28. The economy is expected to grow steadily over the next few years.
29. Emergency services responded quickly to the distress call.
30. The recent takeover has transformed the company's structure and strategy.

Answer

Multiple Choice: 1. Departure 2. Lawsuit 3. Investigate 4. Takeover 5. Expenses 6. Retirees 7. Growth 8. Deal 9. Voucher 10. Interest

Gap-Fill: 11. emergency 12. technical 13. passengers 14. luggage 15. tourists 16. savings 17. afford 18. gig 19. reacted 20. fuel

Matching sentence: 1. accused 2. rising 3. transport 4. limit 5. investors 6. protections 7. borrow 8. economy 9. emergency 10. takeover

CATEGORY

1. Business - LEVEL1

POST TAG

1. airline
2. ESL learning
3. esl news
4. freezing
5. Level 1
6. outraged
7. stranded

Tags

1. airline



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Date Created

2026/04/05

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