



Taco Bell Enhances Drive-Thrus with AI Voice Technology Nationwide

Description

Yum! Brands owns Taco Bell, KFC, Pizza Hut, and Habit Burger Grill. They are using AI technology for drive-thru orders at Taco Bell in the US and plan to do the same for all their brands by 2024. Yum Brands wants to be a top digital restaurant company by using technology, AI, and loyalty programs. In Q2 2024, Yum! Brands had 3% sales growth worldwide, with Taco Bell and KFC doing well. Taco Bell did better than other Yum Brands restaurants with value deals and a growing digital sales. McDonald's is the top fast-food chain in the US, but faced challenges with AI technology for drive-thru orders. Other chains like KFC, Wendy's, Carl's Jr., and Hardee's are also trying AI technology. The top 10 fast-food restaurants in the US in 2024 include McDonald's, Starbucks, Chick-fil-A, Taco Bell, and more.

Vocabulary List:

1. **Technology** /tek'nɒlədʒi/ (noun): The application of scientific knowledge for practical purposes.
2. **Orders** /'ɔːrdərz/ (noun): Requests for food or services made by customers.
3. **Growth** /groʊθ/ (noun): The process of increasing in size amount or importance.
4. **Loyalty** /'lɔɪəlti/ (noun): A strong feeling of support or allegiance.
5. **Challenged** /'tʃælɪndʒd/ (verb): Called into question or tested; confronted with difficulties.
6. **Digital** /'dɪdʒɪtəl/ (adjective): Involving or relating to the use of computer technology.

Comprehension Questions

Multiple Choice

1. Which fast-food chains are owned by Yum! Brands?
Option: A. McDonald's and Starbucks
Option: B. Pizza Hut and KFC
Option: C. Wendy's and Chick-fil-A
Option: D. Subway and Domino's
2. What technology is Yum! Brands using for drive-thru orders at Taco Bell in the US?
Option: A. Robotics



- Option: B. Virtual Reality
- Option: C. AI
- Option: D. Blockchain

3. In which year does Yum Brands plan to implement AI technology for all their brands?

- Option: A. 2022
- Option: B. 2023
- Option: C. 2024
- Option: D. 2025

4. Who did better than other Yum Brands restaurants with value deals and growing digital sales in Q2 2024?

- Option: A. KFC
- Option: B. Pizza Hut
- Option: C. McDonald's
- Option: D. Taco Bell

5. Which fast-food chain is mentioned as the top one in the US in 2024?

- Option: A. Chick-fil-A
- Option: B. Wendy's
- Option: C. Carl's Jr.
- Option: D. McDonald's

6. What is Yum! Brands aiming to become by utilizing technology AI and loyalty programs?

- Option: A. A top digital restaurant company
- Option: B. A clothing retailer
- Option: C. A software development company
- Option: D. A car manufacturer

Answer

Multiple Choice: 1. B. Pizza Hut and KFC 2. C. AI 3. C. 2024 4. D. Taco Bell 5. D. McDonald's 6. A. A top digital restaurant company

Vocabulary quizzes

Multiple Choice (Select the Correct answer for each question.)

1. Which field focuses on the development and use of technical means to achieve a task?



- Option: Technology
- Option: Recognition
- Option: Climate Change
- Option: Performance

2. What is the past tense of "create"?

- Option: Created
- Option: Networking
- Option: Challenged
- Option: Loyalty

3. What represents ownership in a corporation?

- Option: Stock
- Option: Earnings
- Option: Evolution
- Option: Orders

4. What is a planned way of doing something?

- Option: Investing
- Option: Method
- Option: Impress
- Option: Growth

5. What process involves teaching or learning a skill?

- Option: Digital
- Option: Passion
- Option: Training
- Option: Earnings

6. Which word means to respond to something?

- Option: React
- Option: Networking
- Option: Performance
- Option: Loyalty

7. Which term describes something that is very intense or powerful?

- Option: Excellence
- Option: Overwhelming
- Option: Impress
- Option: Growth

8. What refers to a group of people living in the same place or sharing common characteristics?

- Option: Performance



- Option: Ratio
- Option: Community
- Option: Challenged

9. What is the quality of being faithful or committed to someone or something?

- Option: Impress
- Option: Stock
- Option: Loyalty
- Option: Earnings

10. What is the act of allocating money with the expectation of generating income or profit?

- Option: Investing
- Option: Recognitio
- Option: Evolution
- Option: Orders

Gap-Fill (Fill in the blanks with the correct word from the vocabulary list.)

11. Swift is a programming language developed by _____.
12. Gaining practical knowledge and skills over time leads to valuable _____.
13. Regular exercise can improve physical _____.
14. The process of gradual development or change is known as _____.
15. Customers place _____ for products they wish to purchase.
16. A strong feeling of enthusiasm or excitement for something is called _____.
17. Being acknowledged or identified for one's achievements is a form of _____.
18. When faced with a difficult task individuals may feel _____.
19. Data stored in a computer is represented in _____ format.
20. To make a favorable impact on someone is to _____ them.

Matching Sentences (Match each definition to the correct word from the vocabulary list.)

21. Attending industry events and connecting with professionals is essential for building contacts.



22. Striving for the highest standards in quality leads to exceptional outcomes.
23. Investors who hold shares in a company are referred to as .
24. Companies aim for continuous expansion and development to achieve financial success.
25. Access to relevant data and facts is crucial for making informed decisions.
26. The long-term alteration of temperature and weather patterns on Earth is known as .
27. Receiving praise for outstanding achievements boosts morale and encourages further success.
28. Assessing how well a task is completed or a role is executed determines .
29. Staying committed and faithful to a brand or organization demonstrates .
30. Requesting products or services for purchase signifies customer .

Answer

Multiple Choice: 1. Technology 2. Created 3. Stock 4. Method 5. Training 6. React 7. Overwhelming
8. Community 9. Loyalty 10. Investing

Gap-Fill: 11. Apple 12. experience 13. performance 14. evolution 15. orders 16. passion 17. recognition
18. challenged 19. digital 20. impress

Matching sentence: 1. Networking 2. Excellence 3. Shareholders 4. Growth 5. Information 6. Climate Change
7. Recognition 8. Performance 9. Loyalty 10. Orders

CATEGORY

1. Sci/Tech - LEVEL1

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