



The Global IT Outage Impact Explained

Description

Getty Images A GP measuring the blood pressure of a woman in a doctor's office
GP services in England and Northern Ireland were severely disrupted due to IT problems caused by a software update by CrowdStrike.

GPs were unable to treat patients, planes couldn't take off, and small businesses lost money. The full impact of the global IT outage on 19 July is still emerging.

A faulty software update by CrowdStrike affected up to eight and half million computers worldwide using Microsoft systems. CrowdStrike's senior manager will address the US Congress to explain the incident.

Dr. David Wrigley, a GP for 22 years, highlighted delays in cancer treatments due to the outage. He emphasized the need for stronger support from NHS England and the UK government.

Dr. David Wrigley

Dr. David Wrigley calls for more support for GPs during such crises.

The IT outage also impacted Northern Ireland, where 75% of GPs use the affected system. The Department of Health is working on strengthening continuity plans.

Prof. Kamila Hawthorne stressed the importance of safeguards for such situations. Meanwhile, airports worldwide and small businesses like Dawn's and Hannah's suffered losses.

Vocabulary List:

1. **Disruption** /dɪsˈrʌp.ʃən/ (noun): A disturbance that stops or interrupts an event or process.
2. **Outage** /ˈaʊ.tɪdʒ/ (noun): A period when a service or utility is not available.
3. **Emphasized** /ˈɛm.fə.saɪzd/ (verb): To give special importance or prominence to something in speaking or writing.
4. **Safeguards** /ˈseɪf.gɑːrd/ (noun): Measures taken to protect someone or something or to prevent something undesirable.
5. **Continuity** /ˌkɒn.tɪˈnjuː.ɪ.ti/ (noun): The unbroken and consistent existence or operation of something over a period of time.
6. **Affected** /əˈfektɪd/ (adjective): Influenced or touched by an external factor.

Comprehension Questions



Multiple Choice

1. What caused the severe disruption of GP services in England and Northern Ireland?
Option: Power outage
Option: Software update by CrowdStrike
Option: Human error
Option: Natural disaster
2. How many computers worldwide were affected by the faulty software update by CrowdStrike?
Option: Three million
Option: Five million
Option: Eight and a half million
Option: Ten million
3. Who highlighted delays in cancer treatments due to the IT outage?
Option: Prof. Kamila Hawthorne
Option: Dr. David Wrigley
Option: CrowdStrike's senior manager
Option: Department of Health
4. What percentage of GPs in Northern Ireland use the affected system?
Option: 25%
Option: 50%
Option: 75%
Option: 100%
5. Who called for stronger support for GPs during crises like the IT outage?
Option: Prof. Kamila Hawthorne
Option: Dr. David Wrigley
Option: CrowdStrike's senior manager
Option: Department of Health
6. Which entities suffered losses due to the IT outage?
Option: Airports worldwide and small businesses like Dawn's and Hannah's
Option: Hospitals and schools
Option: Large corporations only
Option: Government agencies



Answer

Multiple Choice: 1. Software update by CrowdStrike 2. Eight and a half million 3. Dr. David Wrigley 4. 75%
6. Airports worldwide and small businesses like Dawn's and Hannah's

Vocabulary quizzes

Multiple Choice (Select the Correct answer for each question.)

1. Which term refers to a journey undertaken for a specific purpose?
Option: Expedition
Option: Analysis
Option: Desperate
Option: Survivor
2. What word describes the ability to be passed from one person to another?
Option: Variant
Option: Transmissible
Option: Prevalent
Option: Effectiveness
3. Which term means to give special importance or prominence to something?
Option: Combining
Option: Emphasized
Option: Symptoms
Option: Assistance
4. What refers to suggestions or advice on what should be done?
Option: Itinerary
Option: Recommendations
Option: Tailored
Option: Revolutionizing
5. Which term describes being influenced or harmed by something?
Option: Affected
Option: Variant
Option: Submerged
Option: Behavior



6. What is the term for a period when a service is not available or operational?

- Option: Outage
- Option: Disruption
- Option: Verify
- Option: Submerged

7. Which term relates to the study of genes and heredity?

- Option: Genetic
- Option: Survivor
- Option: Desperate
- Option: Expedition

8. What term refers to measures taken to protect against potential harm or damage?

- Option: Continuity
- Option: Safeguards
- Option: Affected
- Option: Variant

9. Which term refers to physical or mental features that indicate a condition exists?

- Option: Tailored
- Option: Revolutionizing
- Option: Symptoms
- Option: Assistance

10. What gas is essential for most living organisms?

- Option: Repellent
- Option: Extract
- Option: Scuba
- Option: Oxygen

Gap-Fill (Fill in the blanks with the correct word from the vocabulary list.)

11. _____ different ingredients can lead to unexpected flavors and textures.

12. Technology is constantly _____ the way we live and work.

13. The new invention has the potential to _____ the industry.

14. Have you planned the complete _____ for the trip?

15. Do you need any _____ with your project?



16. The company offers _____ solutions to meet individual needs.
17. The ancient city remains _____ under the sea.
18. Please _____ the accuracy of the data before proceeding.
19. In some regions malaria is _____ during the rainy season.
20. The sudden power _____ caused chaos in the city.

Matching Sentences (Match each definition to the correct word from the vocabulary list.)

21. The _____ of the plane crash was found after days in the wilderness.
22. The new _____ of the virus is more contagious than the original strain.
23. The disease is highly _____ through close contact with infected individuals.
24. The insect effectively keeps mosquitoes away.
25. The _____ detailed revealed interesting patterns in the data.
26. The code determines many of our inherited traits.
27. The team tested the _____ of the new treatment on a small sample.
28. The scientific _____ aimed to discover rare plant species in the rainforest.
29. The committee made several _____ for improving workplace safety.
30. The child's disruptive _____ improved after counseling sessions.

Answer

Multiple Choice: 1. Expedition 2. Transmissible 3. Emphasized 4. Recommendations 5. Affected 6. Outage
7. Genetic 8. Safeguards 9. Symptoms 10. Oxygen

Gap-Fill: 11. Combining 12. Revolutionizing 13. Revolutionize 14. Itinerary 15. Assistance 16. Tailored
17. Submerged 18. Verify 19. Prevalent 20. Disruption

Matching sentence: 1. Survivor 2. Variant 3. Transmissible 4. Repellent 5. Analysis 6. Genetic 7. Effectiveness
8. Expedition 9. Recommendations 10. Behavior



CATEGORY

1. Sci/Tech - LEVEL3

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