



Xbox Service Outage Disrupts Player Access to Games

Description

Xbox's online services are currently down, which is interesting because PlayStation Network had similar issues last week. Xbox's live status page shows that services like 'account & profile', 'store & subscriptions', 'games & gaming', and 'apps & mobile' are experiencing a major outage. However, features like multiplayer games and sharing screenshots seem to still work.

This outage means that users might have difficulties signing in, viewing games in the store, playing downloaded or disc-based games, and launching the Xbox mobile app. The Xbox support account on social media confirmed that some users are facing problems when trying to sign in or launch games. Engineers are working to solve the issue, but it is unclear how long it will take.

Some users have tested their consoles and could still start games, but the warning still appears on the homepage. Many players are frustrated because even physical games can be affected by this outage. Fans have shared their concerns online, asking why a server problem prevents them from playing games they own.

Eurogamer has contacted Xbox for more information about the outage.

Vocabulary List:

1. **outage** //ˈaʊtɪdʒ// (noun): a time when a service stops working
2. **server** //ˈsɜːvə// (noun): a computer that gives data or services
3. **Engineers** //ˌɛndʒəˈnɪr// (noun): people who build or fix machines and systems
4. **launching** //ˈlɒntʃɪŋ// (verb): to start a program or app
5. **confirmed** //kənˈfɜːmd// (verb): said that something is true or correct
6. **frustrated** //ˈfrʌstreɪtɪd// (adjective): angry or upset because of a problem

Comprehension Questions

Multiple Choice

1. What online service is currently down?

Option: PlayStation Network



- Option: Nintendo Online
- Option: Xbox's online services
- Option: Steam

2. Which feature is working despite the outage?

- Option: Signing in
- Option: Multiplayer games
- Option: Store access
- Option: Game launching

3. Which of the following services is NOT experiencing a major outage?

- Option: Account & profile
- Option: Games & gaming
- Option: Apps & mobile
- Option: Multiplayer games

4. What time frame did the PlayStation Network have similar issues?

- Option: Last month
- Option: Last week
- Option: This week
- Option: Yesterday

5. What did some users report they could still start?

- Option: Downloaded games
- Option: Disc-based games
- Option: Mobile apps
- Option: Both downloaded and disc-based games

6. Who has contacted Xbox for more information about the outage?

- Option: Fans
- Option: Eurogamer
- Option: Xbox support
- Option: Social media influencers

True-False

7. The PlayStation Network is currently down.



-
8. Users are unable to sign in due to the outage.
 9. Xbox engineers are currently working on the outage issue.
 10. All features of Xbox are functioning properly.
 11. Physical games are unaffected by the outage.
 12. Some users are experiencing problems with the Xbox mobile app.

Gap-Fill

13. Xbox's live status page shows that services like 'account & profile', 'store & subscriptions', and 'games & gaming' are experiencing a major outage, but _____ seem to work.
14. Many players are frustrated because even _____ games can be affected by this outage.
15. Users might have difficulties signing in, viewing games in the store, and _____.
16. The Xbox support account has confirmed that some users are facing problems when trying to sign in or launch _____.
17. It is unclear how long it will take for engineers to _____ the issue.
18. Fans have shared their concerns online, asking why a _____ problem prevents them from playing games they own.

Answer

Multiple Choice: 1. Xbox's online services 2. Multiplayer games 4. Last week 5. Both downloaded and disc-based games 6. Eurogamer

True-False: 7. False 8. True 9. True 10. False 11. False 12. True

Gap-Fill: 13. multiplayer games 14. physical 15. launching the Xbox mobile app 16. games 17. solve 18. server



CATEGORY

1. Sci/Tech - LEVEL2

POST TAG

1. digital games
2. ESL learning
3. esl news
4. Level 2
5. outages
6. physical games
7. xbox service

Tags

1. digital games
2. ESL learning
3. esl news
4. Level 2
5. outages
6. physical games
7. xbox service

Date Created

2026/07/28

Author

aimeeyoung99

ESL-NEWS.COM